Vallabh Enterprises

Service Status Details : VE4707	
Priority :	Low
Created By :	Admin - Apurva Vajaria
Complaint Mob. No. :	7021041381

Technician Name :	Ravi Rajbhar	**Technician Mobile :**	8080922965
Ticket Type :	Complain	**Date & Time :**	04-02-2022 05:04:16	

Vendor Details :					
Company Name/Client Name :	Eksar Heights Chs	Customer's Mobile :	7021041381	Name :	Panini Sir

Address :
Mumbai , , , 400093 , Maharashtra

AMC Details :			
Expiry Date :	24-02-2021 12:00:00	Type :	Comprehensive
Product Name :	CCTV		
Complain :	1 camera recording issue		
Technician Comment :	all camera not recoding show to monitor bcz HDD not show in DVR bcz main power supply on off (main light off) and DVR reboot and HDD normal and recoding on in DVR DVR password L panttan Frame rate bit rate. 1024/18 mounse faulty need to chenge next visit		
Complain Operator :	Desktop - Apurva Vajaria		
Remark :	all camera not recoding show to monitor bcz HDD not show in DVR bcz main power supply on off (main light off) and DVR reboot and HDD normal and recoding on in DVR DVR password L panttan Frame rate bit rate. 1024/18 mounse faulty need to chenge next visit		

Status History :	Date Time	Technician Name	Status	Remark	Sign
	04-02-2022 05:39:10	Ravi Rajbhar	Completed	all camera not recoding show to monitor bcz HDD not show in DVR bcz main power supply on off (main light off) and DVR reboot and HDD normal and recoding on in DVR DVR password L panttan Frame rate bit rate. 1024/18 mounse faulty need to chenge next visit	
	04-02-2022 05:04:36	Ravi Rajbhar	New		-
	04-02-2022 05:04:16	Ravi Rajbhar	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	01-03-2022 09:54:11	Siddhesh Chavan	tv 8 camera view issue resolved dvr viewing satting done and 8 camera recording off
	19-02-2022 03:37:14		Attended by Prashant - DVR Error issue recording issue change the camera and HDD setting and issue resolved