




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4557 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--------------------------|--|---|------------|-----------|-----------------|--------|--------|------|------------------------|-------------|-----------|--|---|------------------------|-------------|-----|--|---|------------------------|-------------|-----|--|---|------------------------|-------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 7021041381 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Yogesh Desai | | Technician Mobile : | 8080922963 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 10-01-2022 11:53:32 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Eksar Heights Chs | Customer's Mobile : | 7021041381 | Name : | Panini Sir | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , 400093 , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 24-02-2021 12:00:00 | | Type : | Comprehensive | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | DVR beep sound issue | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Beep sound issue sloved . beep sound was coming coz hard disk was not working for last three days hard disk was showing error. hence there is no playback in dvr. today at 11: 15 recording has started . please keep hard disk under observation. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | Beep sound issue sloved . beep sound was coming coz hard disk was not working for last three days hard disk was showing error. hence there is no playback in dvr. today at 11: 15 recording has started . please keep hard disk under observation. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>11-01-2022 11:23:24</td> <td>YogeshDesai</td> <td>Completed</td> <td>Beep sound issue sloved . beep sound was coming coz hard disk was not working for last three days hard disk was showing error. hence there is no playback in dvr. today at 11: 15 recording has started . please keep hard disk under observation.</td> <td></td> </tr> <tr> <td>11-01-2022 10:06:17</td> <td>YogeshDesai</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>10-01-2022 11:53:44</td> <td>YogeshDesai</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>10-01-2022 11:53:32</td> <td>YogeshDesai</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 11-01-2022 11:23:24 | YogeshDesai | Completed | Beep sound issue sloved . beep sound was coming coz hard disk was not working for last three days hard disk was showing error. hence there is no playback in dvr. today at 11: 15 recording has started . please keep hard disk under observation. |  | 11-01-2022 10:06:17 | YogeshDesai | New | | - | 10-01-2022 11:53:44 | YogeshDesai | New | | - | 10-01-2022 11:53:32 | YogeshDesai | New | | - |
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| 10-01-2022 11:53:44 | YogeshDesai | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10-01-2022 11:53:32 | YogeshDesai | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | |

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| Previous Complain History : | | | |
| | Date Time | Technician Name | Remark |
| | 11-02-2022 06:22:11 | Ravi Rajbhar | old DVR remove and return office bcz DVR recording issue and stand by dvr install 16 Ch Recording going on in DVR model number - DS7A16HGH1-F1/N Serial number- 1620170925CCWR833907752WCVU |
| | 07-02-2022 12:27:03 | Siddhesh Chavan | 4 tb hdd represment and hdd install and hdd normal now recoding started and all camera working ok |