

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4557					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	7021041381				
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963	
Ticket Type :	Complain	Date & Time :	10-01-2022 11:53:32		
Vendor Details :					
Company Name/Client Name :	Eksar Heights Chs	Customer's Mobile :	7021041381	Name :	Panini Sir
Address :					
Mumbai , , , 400093 , Maharashtra					
AMC Details :					
Expiry Date :	24-02-2021 12:00:00		Type :	Comprehensive	
Product Name :	CCTV				
Complain :	DVR beep sound issue				
Technician Comment :	Beep sound issue sloved . beep sound was coming coz hard disk was not working for last three days hard disk was showing error. hence there is no playback in dvr. today at 11: 15 recording has started . please keep hard disk under observation.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Beep sound issue sloved . beep sound was coming coz hard disk was not working for last three days hard disk was showing error. hence there is no playback in dvr. today at 11: 15 recording has started . please keep hard disk under observation.				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	11-01-2022 11:23:24	YogeshDesai	Completed	Beep sound issue sloved . beep sound was coming coz hard disk was not working for last three days hard disk was showing error. hence there is no playback in dvr. today at 11: 15 recording has started . please keep hard disk under observation.	
	11-01-2022 10:06:17	YogeshDesai	New		-
	10-01-2022 11:53:44	YogeshDesai	New		-
	10-01-2022 11:53:32	YogeshDesai	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	11-02-2022 06:22:11	Ravi Rajbhar	old DVR remove and return office bcz DVR recording issue and stand by dvr install 16 Ch Recording going on in DVR model number - DS7A16HGHI-F1/N Serial number- 1620170925CCWR833907752WCVU
	07-02-2022 12:27:03	Siddhesh Chavan	4 tb hdd represment and hdd install and hdd normal now recoding started and all camera working ok