




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2322																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7021041381																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	02-12-2020 10:56:13																						
Vendor Details :																									
Company Name/Client Name :	Eksar Heights Chs	Customer's Mobile :	7021041381	Name :	Panini Sir																				
Address :																									
Mumbai , , , 400093 , Maharashtra																									
AMC Details :																									
Expiry Date :	24-02-2021 12:00:00		Type :	Comprehensive																					
Product Name :	CCTV																								
Complain :	INSTALL HDD 4 TB																								
Technician Comment :	installed 4 tb hdd and formated and bit frame all settings done working ok and keep on under observation.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	installed 4 tb hdd and formated and bit frame all settings done working ok and keep on under observation.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-12-2020 02:54:05</td><td>Atique Salmani</td><td>Completed</td><td>installed 4 tb hdd and formated and bit frame all settings done working ok and keep on under observation.</td><td></td></tr><tr><td>02-12-2020 10:56:27</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>02-12-2020 10:56:13</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-12-2020 02:54:05	Atique Salmani	Completed	installed 4 tb hdd and formated and bit frame all settings done working ok and keep on under observation.		02-12-2020 10:56:27	Atique Salmani	New		-	02-12-2020 10:56:13	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-12-2020 04:20:06</td><td>YogeshDesai</td><td>beep sound coming from DVR there is fault in 2 tb hd hd not showing normal thence there is no recording till date 2 tb hd handed over to Hemant</td></tr><tr><td>23-11-2020 05:42:26</td><td>Atique Salmani</td><td>hhd was shoing not exist so changed the adapter of Dvr and all cameras working ok. old collected for submit in office.</td></tr></tbody></table>					Date Time	Technician Name	Remark	01-12-2020 04:20:06	YogeshDesai	beep sound coming from DVR there is fault in 2 tb hd hd not showing normal thence there is no recording till date 2 tb hd handed over to Hemant	23-11-2020 05:42:26	Atique Salmani	hhd was shoing not exist so changed the adapter of Dvr and all cameras working ok. old collected for submit in office.											
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