Vallabh Enterprises

Regd. Office : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support : | W : www.vallabhenterprises.com E : vallabhsecure@yahoo.co.in

Service Status Details : VE2319 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 7021041381 **No. : Technician Name** Yogesh Desai **Technician Mobile :** 8080922963 Complain 01-12-2020 04:20:06 **Ticket Type : Date & Time : Vendor Details :** Eksar Heights Customer's Mobile 7021041381 Panini Sir Company Name : Name/Client Name Chs Address : Mumbai,,,400093, Maharashtra **AMC Details :** 24-02-2021 12:00:00 Comprehensive Expiry Date : Type : **Product Name :** CCTV **Complain**: beep sound from DVR beep sound coming from DVR there is fault in 2 tb hd hd not showing normal thence there is no Technician recording till date 2 tb hd handed over to Hemant **Comment**: Complain Desktop - Apurva Vajaria **Operator** : beep sound coming from DVR there is fault in 2 tb hd hd not showing normal thence there is no **Remark** : recording till date 2 tb hd handed over to Hemant **Status History : Date Time Technician Name** Status Remark Sign 01-12-2020 06:43:20 YogeshDesai Completed beep sound coming from DVR H2114 there is fault in 2 tb hd hd not showing normal thence there is no recording till date 2 tb hd handed over to Hemant 01-12-2020 04:20:23 YogeshDesai New 01-12-2020 04:20:06 YogeshDesai New **Previous Technician Name Date Time** Remark Complain **History** : 02-12-2020 10:56:13 Atique Salmani installed 4 tb hdd and formated and bit frame all settings done working ok and keep on under observation. 23-11-2020 05:42:26 Atique Salmani hhd was shoing not exist so changed the adapter of Dvr and all cameras working ok. old collected for submit in office.