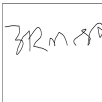


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6584					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8097647294				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	14-10-2022 10:58:30		
Vendor Details :					
Company Name/Client Name :	Swapnalok CHS	Customer's Mobile :	8097647294	Name :	Pande
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive	
Product Name :	CCTV				
Complain :	A wing 2 camera off and B wing TV off issue 401/402 not showing cameras in vdp				
Technician Comment :	Light fractuation so b wing tv Was off on with remote working ok and One camera of water tank showing security cabin was offline so check camera end and also check ping of camera in socity office pc camera nmbr D29 ip was 192.0.0.37 ping is coming continutly so readd camera after editing user and password user admin and password admin @123. and also add one security person face and 2 finger in access control in boath wing .and b wing 502 ready to pay charges of cabiling flate to staircase in center of 5/6 .intercom cable .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Light fractuation so b wing tv Was off on with remote working ok and One camera of water tank showing security cabin was offline so check camera end and also check ping of camera in socity office pc camera nmbr D29 ip was 192.0.0.37 ping is coming continutly so readd camera after editing user and password user admin and password admin @123. and also add one security person face and 2 finger in access control in boath wing .and b wing 502 ready to pay charges of cabiling flate to staircase in center of 5/6 .intercom cable .				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	14-10-2022 06:05:15	Atique Salmani	Completed	Light fractuation so b wing tv Was off on with remote working ok and One camera of water tank showing security cabin was offline so check camera end and also check ping of camera in socity office pc camera nmbr D29 ip was 192.0.0.37 ping is coming continuitly so readd camera after editing user and password user admin and password admin @123. and also add one security person face and 2 finger in access control in boath wing .and b wing 502 ready to pay charges of cabiling flate to staircase in center of 5/6 .intercom cable .	
	14-10-2022 10:58:46	Atique Salmani	New		-
	14-10-2022 10:58:30	Atique Salmani	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	07-10-2022 02:45:56	MayurYadav	a 701 vdp issue solve b wing camera not view in screen issue solve for all flat b 601 online done b 401/402 vdp cabling explain from rack to vdp and camera location vdp remove offline a 502 intercom cabling explain from intercom location to junction box between 5th and 6th floor		
	07-10-2022 02:45:22	Siddhesh Chavan	b wing camera off issue resolved because one uplink cable 1 pari issue and check and issue resolved and need to drop one new cat 6 cable for unlike for self 60 MTR cable and out doors camera adding pending		