Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W** : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6527					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8097647294				
Technician Name :	Mayur Yadav		**Technician Mobile :**	8411951301	
Ticket Type :	Complain	**Date & Time :**	07-10-2022 02:45:56		
Vendor Details :					
Company Name/Client Name :	Swapnalok CHS	Customer's Mobile :	8097647294	Name :	Pande
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive	
Product Name :	CCTV				
Complain :	kishor bhai home lock issue				
Technician Comment :	a 701 vdp issue solve b wing camera not view in screen issue solve for all flat b 601 online done b 401/402 vdp cabling explain from rack to vdp and camera location vdp remove offline a 502 intercom cabling explain from intercom location to junction box between 5th and 6th floor				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	a 701 vdp issue solve b wing camera not view in screen issue solve for all flat b 601 online done b 401/402 vdp cabling explain from rack to vdp and camera location vdp remove offline a 502 intercom cabling explain from intercom location to junction box between 5th and 6th floor				

Status History :

Date Time	Technician Name	Status	Remark	Sign
15-10-2022 02:22:13	MayurYadav	Completed	a 701 vdp issue solve b wing camera not view in screen issue solve for all flat b 601 online done b 401/402 vdp cabling explain from rack to vdp and camera location vdp remove offline a 502 intercom cabling explain from intercom location to junction box between 5th and 6th floor	
15-10-2022 11:17:19	MayurYadav	New		-
12-10-2022 07:17:15	MayurYadav	Work Pending		-
12-10-2022 07:17:07	MayurYadav	New		-
07-10-2022 02:46:43	MayurYadav	New		-
07-10-2022 02:45:56	MayurYadav	New		-

Previous Complain History :

Date Time	Technician Name	Remark
14-10-2022 10:58:30	Atique Salmani	Light fractuation so b wing tv Was off on with remote working ok and One camera of water tank showing security cabin was offline so check camera end and also check ping of camera in socity office pc camera nmbr D29 ip was 192.0.0.37 ping is coming continuitly so readd camera after editing user and password user admin and password admin @123. and also add one security person face and 2 finger in access control in boath wing .and b wing 502 ready to pay charges of cabiling flate to staircase in center of 5/6 .intercom cable .
07-10-2022 02:45:22	Siddhesh Chavan	b wing camera off issue resolved because one uplink cable 1 pari issue and check and issue resolved and need to drop one new cat 6 cable for unlike for self 60 MTR cable and out doors camera adding pending