Vallabh Enterprises

Service Status Details : VE6308					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8097647294				
Technician Name :	Atique Salmani		**Technician Mobile :**	8080922984	
Ticket Type :	Complain	**Date & Time :**	05-09-2022 12:05:53		
Vendor Details :					
Company Name/Client Name :	Swapnalok CHS	Customer's Mobile :	8097647294	Name :	Pande
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive	
Product Name :	cCTV-Intercom				
Complain :	a wing and b wing tv off issue and A-401 intercom issue				
Technician Comment :	a wing 401 line ok only phone kept on pulse so dial tone is not proper now check and call boath end security 99/98 boath working ok.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	a wing 401 line ok only phone kept on pulse so dial tone is not proper now check and call boath end security 99/98 boath working ok.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
09-09-2022 12:48:55	Atique Salmani	Completed	a wing 401 line ok only phone kept on pulse so dial tone is not proper now check and call boath end security 99/98 boath working ok.	*[signature]*
09-09-2022 11:23:41	Atique Salmani	New		-
05-09-2022 03:46:31	Atique Salmani	Work Pending	A wing and B wing tv issue solve and a wing 401 intercom line issue.	*[signature]*
05-09-2022 12:06:07	Atique Salmani	New		-
05-09-2022 12:05:54	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	12-09-2022 10:38:50	PravinJagade	VDP dismental work done 550/- charges collect
	12-09-2022 10:33:08	YogeshDesai	All cameras are working poe switch if cameras were due to which cameras were not working and we're not visible on screen. security guard switch the button in again if poe switch and the cameras started