

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6043</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                            |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|----------------------------|---------------|-------|-----------|-----------------|--------|---------------------|--------------|--------------------------------------------------------------------------------------------|---------------------|-------------|-----------------------------------------------|---|---------------------|------------------|-----|--|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                            |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                            |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8097647294                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                            |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Name :</b>               | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                            | <b>Technician Mobile :</b> | 9664609225    |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                   | 26-07-2022 03:35:45        |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                            |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Company Name/Client Name :             | Swapnalok CHS                                                                                                                                                                                                                                                                                                                                                                                                                            | Customer's Mobile :                                                                        | 8097647294                 | Name :        | Pande |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                            |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                            |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                            |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Expiry Date :                          | 31-05-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                            | Type :                     | Comprehensive |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                            |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain :</b>                      | Some cameras on off issue                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                            |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                            |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                            |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Remark :</b>                        | Tv off issue MCB trip issue MCB on issue resolved.                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                            |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-07-2022 03:57:25</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>26-07-2022 03:36:02</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>26-07-2022 03:35:45</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                            |                            |               |       | Date Time | Technician Name | Status | Remark              | Sign         | 29-07-2022 03:57:25                                                                        | Prashant Nikalje    | Completed   |                                               | - | 26-07-2022 03:36:02 | Prashant Nikalje | New |  | - | 26-07-2022 03:35:45 | Prashant Nikalje | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                     | Remark                     | Sign          |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 29-07-2022 03:57:25                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                                                                  |                            | -             |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 26-07-2022 03:36:02                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                        |                            | -             |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 26-07-2022 03:35:45                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                        |                            | -             |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-07-2022 10:38:36</td><td>Ravi Rajbhar</td><td>kishor sir 701 vdp issue resolved and ok working done<br/>kishor sir phone vdp add to phone</td></tr><tr><td>21-07-2022 10:36:28</td><td>YogeshDesai</td><td>security cabin new phone installed working ok</td></tr></tbody></table>                                             |                                                                                            |                            |               |       | Date Time | Technician Name | Remark | 21-07-2022 10:38:36 | Ravi Rajbhar | kishor sir 701 vdp issue resolved and ok working done<br>kishor sir phone vdp add to phone | 21-07-2022 10:36:28 | YogeshDesai | security cabin new phone installed working ok |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                     |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |
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| 21-07-2022 10:36:28                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                              | security cabin new phone installed working ok                                              |                            |               |       |           |                 |        |                     |              |                                                                                            |                     |             |                                               |   |                     |                  |     |  |   |                     |                  |     |  |   |