







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5174																																																		
Priority :	Low																																																	
Created By :	Admin - Apurva Vajaria																																																	
Complaint Mob. No. :	8097647294																																																	
Technician Name :	Prashant Nikalje		Technician Mobile :	9664609225																																														
Ticket Type :	Complain	Date & Time :	11-04-2022 11:33:04																																															
Vendor Details :																																																		
Company Name/Client Name :	Swapnalok CHS	Customer's Mobile :	8097647294	Name :	Pande																																													
Address :																																																		
Mumbai , , , , Maharashtra																																																		
AMC Details :																																																		
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive																																														
Product Name :	CCTV																																																	
Complain :	need to show how to do full screen and need do online paresh son mobile																																																	
Technician Comment :	online issue resolved and screen zoom in or full screen issue painding in all Android phone need to firmware update .																																																	
Complain Operator :	Desktop - Apurva Vajaria																																																	
Remark :	online issue resolved and screen zoom in or full screen issue painding in all Android phone need to firmware update . 403 - mobile software issued , ip camera open full screen app automatically restarted need to online NVR then view all camera on mobile full screen																																																	
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-04-2022 10:52:16</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>21-04-2022 02:47:57</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>19-04-2022 10:49:42</td><td>Prashant Nikalje</td><td>Work Pending</td><td>online issue resolved and screen zoom in or full screen issue painding in all Android phone need to firmware update .</td><td></td></tr><tr><td>18-04-2022 06:19:41</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>11-04-2022 04:59:51</td><td>Prashant Nikalje</td><td>Client Side</td><td>vdp working ok and all camera viewing ok internet issue for Clint side</td><td></td></tr><tr><td>11-04-2022 04:57:35</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>11-04-2022 11:33:19</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>11-04-2022 11:33:04</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-04-2022 10:52:16	Prashant Nikalje	Completed		-	21-04-2022 02:47:57	Prashant Nikalje	New		-	19-04-2022 10:49:42	Prashant Nikalje	Work Pending	online issue resolved and screen zoom in or full screen issue painding in all Android phone need to firmware update .		18-04-2022 06:19:41	Prashant Nikalje	New		-	11-04-2022 04:59:51	Prashant Nikalje	Client Side	vdp working ok and all camera viewing ok internet issue for Clint side		11-04-2022 04:57:35	Prashant Nikalje	New		-	11-04-2022 11:33:19	Prashant Nikalje	New		-	11-04-2022 11:33:04	Prashant Nikalje	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	12-04-2022 02:42:24	Siddhesh Chavan	a wing 202 line ok no phone
	09-04-2022 03:18:51	Ravi Rajbhar	intercom system display date and time set