




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5126																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8097647294																								
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963																					
Ticket Type :	Complain	Date & Time :	04-04-2022 06:02:09																						
Vendor Details :																									
Company Name/Client Name :	Swapnalok CHS	Customer's Mobile :	8097647294	Name :	Pande																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive																					
Product Name :	CCTV																								
Complain :	dvr rack issue																								
Technician Comment :	Dvr rack lock broken . dvr rack is now closed by using cable tia																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Dvr rack lock broken . dvr rack is now closed by using cable tia																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-04-2022 06:44:21</td><td>YogeshDesai</td><td>Completed</td><td>Dvr rack lock broken . dvr rack is now closed by using cable tia</td><td></td></tr><tr><td>04-04-2022 06:02:24</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>04-04-2022 06:02:09</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-04-2022 06:44:21	YogeshDesai	Completed	Dvr rack lock broken . dvr rack is now closed by using cable tia		04-04-2022 06:02:24	YogeshDesai	New		-	04-04-2022 06:02:09	YogeshDesai	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-04-2022 02:42:24</td><td>Siddhesh Chavan</td><td>a wing 202 line ok no phone</td></tr><tr><td>11-04-2022 11:33:04</td><td>Prashant Nikalje</td><td>online issue resolved and screen zoom in or full screen issue painding in all Android phone need to firmware update . 403 - mobile software issued , ip camera open full screen app automatically restarted need to online NVR then view all camera on mobile full screen</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-04-2022 02:42:24	Siddhesh Chavan	a wing 202 line ok no phone	11-04-2022 11:33:04	Prashant Nikalje	online issue resolved and screen zoom in or full screen issue painding in all Android phone need to firmware update . 403 - mobile software issued , ip camera open full screen app automatically restarted need to online NVR then view all camera on mobile full screen											
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