

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4691</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|-------|-----------|-----------------|--------|---------------------|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|-------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8097647294                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                               | <b>Technician Mobile :</b> | 8080922965                                                                            |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                                                                                                                                                                                                      | 01-02-2022 03:43:08        |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Swapnalok CHS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Customer's Mobile :</b>                                                                                                                                                                                                                                                    | 8097647294                 | <b>Name :</b>                                                                         | Pande |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 31-05-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                               | <b>Type :</b>              | Comprehensive                                                                         |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | 1 camera on off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | one camera ok working also                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | one camera ok working also                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-02-2022 06:51:35</td><td>Ravi Rajbhar</td><td>Completed</td><td>one camera ok working also</td><td></td></tr><tr><td>01-02-2022 03:43:30</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-02-2022 03:43:08</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                          |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       | Date Time | Technician Name | Status | Remark              | Sign             | 01-02-2022 06:51:35                                                                                                                                                                                                                                                           | Ravi Rajbhar        | Completed    | one camera ok working also                                                    |  | 01-02-2022 03:43:30 | Ravi Rajbhar | New |  | - | 01-02-2022 03:43:08 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                                                                                                                                                                                                        | Remark                     | Sign                                                                                  |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 01-02-2022 06:51:35                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                                                                                                                                                                                                                                                                     | one camera ok working also |  |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 01-02-2022 03:43:30                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                                                                                                                                                                                           |                            | -                                                                                     |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 01-02-2022 03:43:08                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                                                                                                                                                                                           |                            | -                                                                                     |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-03-2022 01:51:03</td><td>Prashant Nikalje</td><td>b wing 202 out side camera add pending a wing 302 door lock 08.03.2022 - A301/A302 - Volume setting A-502 - Access finger add B-603 - Access finger add B-303 - Mobile app configure B-103 - Mobile app configure B-201 - VDP screen camera add B-202 - VDP screen camera add</td></tr><tr><td>05-03-2022 01:42:58</td><td>Ravi Rajbhar</td><td>security cabin intercom issue resolved rh 12 reconnection and ok working done</td></tr></tbody></table> |                                                                                                                                                                                                                                                                               |                            |                                                                                       |       | Date Time | Technician Name | Remark | 05-03-2022 01:51:03 | Prashant Nikalje | b wing 202 out side camera add pending a wing 302 door lock 08.03.2022 - A301/A302 - Volume setting A-502 - Access finger add B-603 - Access finger add B-303 - Mobile app configure B-103 - Mobile app configure B-201 - VDP screen camera add B-202 - VDP screen camera add | 05-03-2022 01:42:58 | Ravi Rajbhar | security cabin intercom issue resolved rh 12 reconnection and ok working done |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                                                                                                                                                                                                        |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 05-03-2022 01:51:03                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | b wing 202 out side camera add pending a wing 302 door lock 08.03.2022 - A301/A302 - Volume setting A-502 - Access finger add B-603 - Access finger add B-303 - Mobile app configure B-103 - Mobile app configure B-201 - VDP screen camera add B-202 - VDP screen camera add |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 05-03-2022 01:42:58                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | security cabin intercom issue resolved rh 12 reconnection and ok working done                                                                                                                                                                                                 |                            |                                                                                       |       |           |                 |        |                     |                  |                                                                                                                                                                                                                                                                               |                     |              |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |