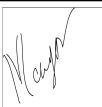
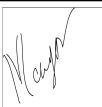
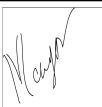


# B K Infotech

**Regd. Office :** B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92  
**Support :** | **W :** <http://www.bkinfotech.in>  
**E :** [kalpesh@bkinfotech.in](mailto:kalpesh@bkinfotech.in)

<b>Service Status Details : BK918</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Kalpesh Jain																								
<b>Complaint Mob. No. :</b>	9820075141																								
<b>Technician Name :</b>	Mayur Pitale		<b>Technician Mobile :</b>	9136841703																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	11-09-2019 06:21:17																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Padmavati Marketing	Customer's Mobile :	9820075141	Name :	Padmavati Marketing																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	accessories																								
<b>Complain :</b>	machine pick up																								
<b>Technician Comment :</b>	dhanraj marketing machin was pickupe at 10.o.19 has motherboard problem customer asked for deliveri of faulty machin done zebion g32 motherboard 2gb ddr2 ram 500 gb HDD listed above material deliverd																								
<b>Complain Operator :</b>	Desktop - Kalpesh Jain																								
<b>Remark :</b>	dhanraj marketing machin was pickupe at 10.o.19 has motherboard problem customer asked for deliveri of faulty machin done zebion g32 motherboard 2gb ddr2 ram 500 gb HDD listed above material deliverd																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-09-2019 07:33:59</td><td>Mayur Pitale</td><td>Completed</td><td>dhanraj marketing machin was pickupe at 10.o.19 has motherboard problem customer asked for deliveri of faulty machin done zebion g32 motherboard 2gb ddr2 ram 500 gb HDD listed above material deliverd</td><td></td></tr><tr><td>11-09-2019 06:21:26</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>11-09-2019 06:21:19</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-09-2019 07:33:59	Mayur Pitale	Completed	dhanraj marketing machin was pickupe at 10.o.19 has motherboard problem customer asked for deliveri of faulty machin done zebion g32 motherboard 2gb ddr2 ram 500 gb HDD listed above material deliverd		11-09-2019 06:21:26	Mayur Pitale	New		-	11-09-2019 06:21:19	Mayur Pitale	New		-
Date Time	Technician Name	Status	Remark	Sign																					
11-09-2019 07:33:59	Mayur Pitale	Completed	dhanraj marketing machin was pickupe at 10.o.19 has motherboard problem customer asked for deliveri of faulty machin done zebion g32 motherboard 2gb ddr2 ram 500 gb HDD listed above material deliverd																						
11-09-2019 06:21:26	Mayur Pitale	New		-																					
11-09-2019 06:21:19	Mayur Pitale	New		-																					

Previous Complain History :	Date Time	Technician Name	Remark
	10-12-2019 04:34:21	ShubhamBhojne	smgs install and intex ups install bill sign sanket sir
	27-11-2019 04:17:24	ShubhamBhojne	machine connect smgs issue customer said resolve these problem monday and customer required ups same day printer shift and connected to 4 pc