




# B K Infotech

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<b>Service Status Details : BK1262</b>																														
<b>Priority :</b>	High																													
<b>Created By :</b>	Admin - Kalpesh Jain																													
<b>Complaint Mob. No. :</b>	9820075141																													
<b>Technician Name :</b>	Shubham Bhojne		<b>Technician Mobile :</b>	9136841707																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	27-11-2019 04:17:24																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Padmavati Marketing	Customer's Mobile :	9820075141	Name :	Padmavati Marketing																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
<b>Product Name :</b>	computer amc service																													
<b>Complain :</b>	printer sharing																													
<b>Technician Comment :</b>	machine connect smps issue customer said resolve these problem monday and customer required ups same day printer shift and connected to 4 pc																													
<b>Complain Operator :</b>	Desktop - Kalpesh Jain																													
<b>Remark :</b>	machine connect smps issue customer said resolve these problem monday and customer required ups same day printer shift and connected to 4 pc																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-11-2019 02:23:37</td><td>ShubhamBhojne</td><td>Completed</td><td>machine connect smps issue customer said resolve these problem monday and customer required ups same day printer shift and connected to 4 pc</td><td></td></tr><tr><td>30-11-2019 01:23:14</td><td>ShubhamBhojne</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>27-11-2019 04:17:31</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>27-11-2019 04:17:25</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-11-2019 02:23:37	ShubhamBhojne	Completed	machine connect smps issue customer said resolve these problem monday and customer required ups same day printer shift and connected to 4 pc		30-11-2019 01:23:14	ShubhamBhojne	In Progress		-	27-11-2019 04:17:31	ShubhamBhojne	New		-	27-11-2019 04:17:25	ShubhamBhojne	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-09-2019 11:17:13</td><td>ShubhamBhojne</td><td></td></tr><tr><td>11-09-2019 06:21:17</td><td>Mayur Pitale</td><td>dhanraj marketing machin was pickuped at 10.o.19 has motherboard problem customer asked for deliveri of faulty machin done zebion g32 motherboard 2gb ddr2 ram 500 gb HDD listed above material deliverd</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-09-2019 11:17:13	ShubhamBhojne		11-09-2019 06:21:17	Mayur Pitale	dhanraj marketing machin was pickuped at 10.o.19 has motherboard problem customer asked for deliveri of faulty machin done zebion g32 motherboard 2gb ddr2 ram 500 gb HDD listed above material deliverd																
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