




# B K Infotech

**Regd. Office :** B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92  
**Support :** | **W :** <http://www.bkinfotech.in>  
**E :** [kalpesh@bkinfotech.in](mailto:kalpesh@bkinfotech.in)

<b>Service Status Details : BK1365</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Kalpesh Jain																								
<b>Complaint Mob. No. :</b>	9930565095																								
<b>Technician Name :</b>	Manish Dhangar	<b>Technician Mobile :</b>	9136841712																						
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	14-12-2019 04:11:33																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Outdoor Advertising	Customer's Mobile :	9930565095	Name :	Outdoor Advertising																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	camera service cctv																								
<b>Complain :</b>	camera service																								
<b>Technician Comment :</b>	there is problem is with CCTV camera, I have refixed and issue is resolved.																								
<b>Complain Operator :</b>	Desktop - Kalpesh Jain																								
<b>Remark :</b>	there is problem is with CCTV camera, I have refixed and issue is resolved.																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-12-2019 04:17:21</td><td>Manish Dhangar</td><td>Completed</td><td>there is problem is with CCTV camera, I have refixed and issue is resolved.</td><td></td></tr><tr><td>14-12-2019 04:11:41</td><td>Manish Dhangar</td><td>New</td><td></td><td>-</td></tr><tr><td>14-12-2019 04:11:33</td><td>Manish Dhangar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-12-2019 04:17:21	Manish Dhangar	Completed	there is problem is with CCTV camera, I have refixed and issue is resolved.		14-12-2019 04:11:41	Manish Dhangar	New		-	14-12-2019 04:11:33	Manish Dhangar	New		-
Date Time	Technician Name	Status	Remark	Sign																					
14-12-2019 04:17:21	Manish Dhangar	Completed	there is problem is with CCTV camera, I have refixed and issue is resolved.																						
14-12-2019 04:11:41	Manish Dhangar	New		-																					
14-12-2019 04:11:33	Manish Dhangar	New		-																					
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>27-11-2019 02:34:22</td><td>ShubhamBhojne</td><td></td></tr><tr><td>10-10-2019 11:11:52</td><td>GaneshamMudaliar</td><td>Camera install and working fine ram given to Chandan</td></tr></tbody></table>					Date Time	Technician Name	Remark	27-11-2019 02:34:22	ShubhamBhojne		10-10-2019 11:11:52	GaneshamMudaliar	Camera install and working fine ram given to Chandan											
Date Time	Technician Name	Remark																							
27-11-2019 02:34:22	ShubhamBhojne																								
10-10-2019 11:11:52	GaneshamMudaliar	Camera install and working fine ram given to Chandan																							