




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5950																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8369347149																								
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																					
Ticket Type :	Complain	Date & Time :	14-07-2022 10:54:57																						
Vendor Details :																									
Company Name/Client Name :	ROSSO BRUNELLO LEATHERS PVT. LTD. (RB SEAWOODS)	Customer's Mobile :	8369347149	Name :	Osama																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	dvr recording issue																								
Technician Comment :	dvr recording check recording stop due to abnormal shutdown (power off) of dvr																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	dvr recording check recording stop due to abnormal shutdown (power off) of dvr																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-07-2022 02:10:57</td><td>MayurYadav</td><td>Completed</td><td>dvr recording check recording stop due to abnormal shutdown (power off) of dvr</td><td></td></tr><tr><td>14-07-2022 10:55:18</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>14-07-2022 10:54:57</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-07-2022 02:10:57	MayurYadav	Completed	dvr recording check recording stop due to abnormal shutdown (power off) of dvr		14-07-2022 10:55:18	MayurYadav	New		-	14-07-2022 10:54:57	MayurYadav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-07-2022 01:03:02</td><td>Prashant Nikalje</td><td>Recording issue new firmware update and hdd format</td></tr><tr><td>27-06-2022 10:30:30</td><td>Prashant Nikalje</td><td>Recording issued set time and date check log power and internet connectivity issue now proper working recording and recording under observation.</td></tr></tbody></table>					Date Time	Technician Name	Remark	01-07-2022 01:03:02	Prashant Nikalje	Recording issue new firmware update and hdd format	27-06-2022 10:30:30	Prashant Nikalje	Recording issued set time and date check log power and internet connectivity issue now proper working recording and recording under observation.											
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