

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2388</b> |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|---------------------------------------------------------------------------------------|---------------|-----------|-----------------|--------|--------|------|---------------------|------------|-----------|----------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      |                 | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    |                 | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            |                 | 9821163149                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               |                 | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          | <b>Technician Mobile :</b>                                                            | 8411951301    |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   |                 | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b> | 08-12-2020 01:13:08                                                                   |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :             |                 | Uday Shah - Siddhivinayak Tower                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :      | 9821163149                                                                            | Name : Office |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , Maharashtra               |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Expiry Date :                          |                 | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          | Type :                                                                                |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  |                 | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      |                 | show demo of wifi camera                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            |                 | demo given to client                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             |                 | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        |                 | demo given to client                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-12-2020 05:22:06</td><td>MayurYadav</td><td>Completed</td><td>demo given to client</td><td></td></tr><tr><td>10-12-2020 03:17:29</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>10-12-2020 12:33:50</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>10-12-2020 10:51:01</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>08-12-2020 01:13:25</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>08-12-2020 01:13:08</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                                       |               | Date Time | Technician Name | Status | Remark | Sign | 10-12-2020 05:22:06 | MayurYadav | Completed | demo given to client |  | 10-12-2020 03:17:29 | MayurYadav | New |  | - | 10-12-2020 12:33:50 | MayurYadav | New |  | - | 10-12-2020 10:51:01 | MayurYadav | New |  | - | 08-12-2020 01:13:25 | MayurYadav | New |  | - | 08-12-2020 01:13:08 | MayurYadav | New |  | - |
| Date Time                              | Technician Name | Status                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                   | Sign                                                                                  |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 10-12-2020 05:22:06                    | MayurYadav      | Completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | demo given to client     |  |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 10-12-2020 03:17:29                    | MayurYadav      | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          | -                                                                                     |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 10-12-2020 12:33:50                    | MayurYadav      | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          | -                                                                                     |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 10-12-2020 10:51:01                    | MayurYadav      | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          | -                                                                                     |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 08-12-2020 01:13:25                    | MayurYadav      | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          | -                                                                                     |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 08-12-2020 01:13:08                    | MayurYadav      | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          | -                                                                                     |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                                                       |               | Date Time | Technician Name | Remark |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name | Remark                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                                       |               |           |                 |        |        |      |                     |            |           |                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |