




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE16079																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	8097724200																			
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																
Ticket Type :	Complain	Date & Time :	27-10-2025 11:42:12																	
Vendor Details :																				
Company Name/Client Name :	Fortune Acres Malik Bhai	Customer's Mobile :	8097724200	Name :	Noor Sir															
Address :																				
Mumbai , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	Access																			
Complain :	Face not Recognizing finger is also not taking and palm reading is also not taking																			
Technician Comment :	Machine user data delete and re upload and working k and ptz preset setting done																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Machine user data delete and re upload and working k and ptz preset setting done																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-10-2025 04:25:43</td><td>Siddhesh Chavan</td><td>Completed</td><td>Machine user data delete and re upload and working k and ptz preset setting done</td><td></td></tr><tr><td>27-10-2025 11:42:19</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-10-2025 04:25:43	Siddhesh Chavan	Completed	Machine user data delete and re upload and working k and ptz preset setting done		27-10-2025 11:42:19	Siddhesh Chavan	New		-
Date Time	Technician Name	Status	Remark	Sign																
27-10-2025 04:25:43	Siddhesh Chavan	Completed	Machine user data delete and re upload and working k and ptz preset setting done																	
27-10-2025 11:42:19	Siddhesh Chavan	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-10-2025 10:59:28</td><td>Siddhesh Chavan</td><td>Software training done to hasmudin sir and ptz setting pending and one bullet camera inatall done</td></tr><tr><td>06-10-2025 10:59:13</td><td>Siddhesh Chavan</td><td>Ptz camera install done and preset set done and old camera take to office</td></tr></tbody></table>					Date Time	Technician Name	Remark	10-10-2025 10:59:28	Siddhesh Chavan	Software training done to hasmudin sir and ptz setting pending and one bullet camera inatall done	06-10-2025 10:59:13	Siddhesh Chavan	Ptz camera install done and preset set done and old camera take to office						
Date Time	Technician Name	Remark																		
10-10-2025 10:59:28	Siddhesh Chavan	Software training done to hasmudin sir and ptz setting pending and one bullet camera inatall done																		
06-10-2025 10:59:13	Siddhesh Chavan	Ptz camera install done and preset set done and old camera take to office																		