Vallabh Enterprises

Service Status Details : VE15433					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8097724200				
Technician Name :	Siddhesh Chavan		**Technician Mobile :**	8080922985	
Ticket Type :	Call Basis	**Date & Time :**	30-07-2025 06:04:45		
Vendor Details :					
Company Name/Client Name :	Fortune Acres Malik Bhai	Customer's Mobile :	8097724200	Name :	Noor Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	1)Need to install web software 2)CCTV Need to check				
Technician Comment :	Software install done and all settings done and training pending from client side Crane Ptz and bullet camera issue check pending data not received uplink ok One new bullet camera missing need to send new 2done 2 bullet camera need to send Cable need to send				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Software install done and all settings done and training pending from client side Crane Ptz and bullet camera issue check pending data not received uplink ok One new bullet camera missing need to send new 2done 2 bullet camera need to send Cable need to send				

Status History :					
	Date Time	**Technician Name**	**Status**	**Remark**	**Sign**
	04-08-2025 10:52:49	Siddhesh Chavan	New		-
	31-07-2025 06:29:22	Siddhesh Chavan	Work Pending	Software install done and all settings done and training pending from client side Crane Ptz and bullet camera issue check pending data not received uplink ok One new bullet camera missing need to send new 2done 2 bullet camera need to send Cable need to send	ςR صلاح
	31-07-2025 06:29:21	Siddhesh Chavan	Work Pending	Software install done and all settings done and training pending from client side Crane Ptz and bullet camera issue check pending data not received uplink ok One new bullet camera missing need to send new 2done 2 bullet camera need to send Cable need to send	صلاح
	31-07-2025 01:17:08	Siddhesh Chavan	New		-
	31-07-2025 12:19:53	Siddhesh Chavan	New		-
	31-07-2025 10:33:57	Siddhesh Chavan	New		-
	30-07-2025 07:06:39	Siddhesh Chavan	Work Pending	Noor sir laptop web software install done but port no 83 not open because router vendor side need to open port and after software issue resolved and 4 camera off issue pending	صلاح
	30-07-2025 06:04:50	Siddhesh Chavan	New		-

Previous Complain History :			
	Date Time	**Technician Name**	**Remark**
	01-09-2025 11:29:42	TauseephRaza	HDMI extender Adaptor New install
	23-08-2025 11:49:06	Ravi Rajbhar	Cren work pending bcz camera connector issue (both camera) And pantry phone change with programming done