

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15277</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|---------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------|-----------|-----------------|--------|---------------------|-----------------|---------------------|---------------------|-----------------|--|---|---------------------|-----------------|-------------|---------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 8097724200                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          | <b>Technician Mobile :</b>                                                                              | 8080922985                                                                            |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Call Basis                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b> | 15-07-2025 05:58:52                                                                                     |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Company Name/Client Name :              | Fortune Acres Malik Bhai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Customer's Mobile :      | 8097724200                                                                                              | Name :                                                                                | Noor Sir |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          | Type :                                                                                                  |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                       | Tv 2-3 cameras not seen and cannot view site cameras on mobile                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | Router issue from client side and site office camera off because poe switch main power issue need check                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                         | Router issue from client side and site office camera off because poe switch main power issue need check                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-07-2025 01:16:14</td><td>Siddhesh Chavan</td><td>Completed</td><td></td><td>-</td></tr><tr><td>15-07-2025 07:51:47</td><td>Siddhesh Chavan</td><td>Client Side</td><td>Router issue from client side and site office camera off because poe switch main power issue need check</td><td></td></tr><tr><td>15-07-2025 05:58:57</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                                                         |                                                                                       |          | Date Time | Technician Name | Status | Remark              | Sign            | 17-07-2025 01:16:14 | Siddhesh Chavan     | Completed       |  | - | 15-07-2025 07:51:47 | Siddhesh Chavan | Client Side | Router issue from client side and site office camera off because poe switch main power issue need check |  | 15-07-2025 05:58:57 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                   | Remark                                                                                                  | Sign                                                                                  |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| 17-07-2025 01:16:14                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                |                                                                                                         | -                                                                                     |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| 15-07-2025 07:51:47                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Client Side              | Router issue from client side and site office camera off because poe switch main power issue need check |  |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| 15-07-2025 05:58:57                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                      |                                                                                                         | -                                                                                     |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-07-2025 10:33:15</td><td>Siddhesh Chavan</td><td></td></tr><tr><td>27-06-2025 01:12:35</td><td>Siddhesh Chavan</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                                                         |                                                                                       |          | Date Time | Technician Name | Remark | 01-07-2025 10:33:15 | Siddhesh Chavan |                     | 27-06-2025 01:12:35 | Siddhesh Chavan |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                   |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| 01-07-2025 10:33:15                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |
| 27-06-2025 01:12:35                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                                                                         |                                                                                       |          |           |                 |        |                     |                 |                     |                     |                 |  |   |                     |                 |             |                                                                                                         |                                                                                       |                     |                 |     |  |   |