

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9910</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                   |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|------------|--------------------------------------------------|---------------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|------------|-----|--|---|---------------------|------------|--------------|---------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                   |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                   |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819010533                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                   |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>               | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                   | <b>Technician Mobile :</b>                                    | 8454016444                                                                            |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                                                                                                                                                                          | 26-10-2023 10:13:31                                           |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                   |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| Company Name/Client Name :             | Nitin Donde                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Customer's Mobile :                                                                                                                                                                               | 9819010533                                                    | Name :                                                                                | Nitin Donde |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                   |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                   |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                   |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                   | Type :                                                        |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                   |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                      | installation of 1 camer with DVR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                   |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>            | DVR 4 chn 1 camera dome 1tv hard disk Smpls 2 video below 1DC                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                   |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                   |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                        | DVR 4 chn 1 camera dome 1tv hard disk Smpls 2 video below 1DC                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                   |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-02-2024 01:45:37</td><td>Sonu Kumar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>27-10-2023 03:28:30</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>26-10-2023 11:09:12</td><td>Sonu Kumar</td><td>Work Pending</td><td>DVR 4 chn 1 camera dome 1tv hard disk Smpls 2 video below 1DC</td><td></td></tr><tr><td>26-10-2023 10:13:49</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                                   |                                                               |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign       | 08-02-2024 01:45:37                              | Sonu Kumar          | Completed    |                                                                                                                                                                                                   | - | 27-10-2023 03:28:30 | Sonu Kumar | New |  | - | 26-10-2023 11:09:12 | Sonu Kumar | Work Pending | DVR 4 chn 1 camera dome 1tv hard disk Smpls 2 video below 1DC |  | 26-10-2023 10:13:49 | Sonu Kumar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                                                                                                                                                            | Remark                                                        | Sign                                                                                  |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| 08-02-2024 01:45:37                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                                                                                                                                         |                                                               | -                                                                                     |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| 27-10-2023 03:28:30                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                                                                                                               |                                                               | -                                                                                     |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| 26-10-2023 11:09:12                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Work Pending                                                                                                                                                                                      | DVR 4 chn 1 camera dome 1tv hard disk Smpls 2 video below 1DC |  |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| 26-10-2023 10:13:49                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                                                                                                               |                                                               | -                                                                                     |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-02-2024 10:42:23</td><td>MayurYadav</td><td>Atomation switch change wifi base switch install</td></tr><tr><td>06-11-2023 11:02:41</td><td>Ravi Rajbhar</td><td>one wifi camera install with 64 gb memory card and 4 in touch switch install with configuration done email id nitin sir and password- admin@123 or camera email side nitin sir password Admin@123</td></tr></tbody></table>                                                                                                                                                                    |                                                                                                                                                                                                   |                                                               |                                                                                       |             | Date Time | Technician Name | Remark | 06-02-2024 10:42:23 | MayurYadav | Atomation switch change wifi base switch install | 06-11-2023 11:02:41 | Ravi Rajbhar | one wifi camera install with 64 gb memory card and 4 in touch switch install with configuration done email id nitin sir and password- admin@123 or camera email side nitin sir password Admin@123 |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                                                                                                                                                            |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
| 06-02-2024 10:42:23                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Atomation switch change wifi base switch install                                                                                                                                                  |                                                               |                                                                                       |             |           |                 |        |                     |            |                                                  |                     |              |                                                                                                                                                                                                   |   |                     |            |     |  |   |                     |            |              |                                                               |                                                                                       |                     |            |     |  |   |
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