


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7291</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	8169358756				
<b>Technician Name :</b>	Siddhesh Chavan		<b>Technician Mobile :</b>	8080922985	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	06-01-2023 11:19:49		
<b>Vendor Details :</b>					
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	8169358756	Name :	Nisha Madam
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	Some cameras blur, Some cameras video issue, Renaming of all cameras Cross mark at 3rd, 4th floor and 5th floor				
<b>Technician Comment :</b>	ground floor to 3rd floor all camera nameing done and also camera blur issue resolved and no video issue resolved 4th floor already nameing done ground floor reception side to camera new video because camera not connect for ground floor dvr 1st floor 112 room no cable no camera 3rd floor 305 306 307 room no cable no camera and all camera working ok				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	ground floor to 3rd floor all camera nameing done and also camera blur issue resolved and no video issue resolved 4th floor already nameing done ground floor reception side to camera new video because camera not connect for ground floor dvr 1st floor 112 room no cable no camera 3rd floor 305 306 307 room no cable no camera and all camera working ok				

<b>Status History :</b>	Date Time	Technician Name	Status	Remark	Sign
	07-01-2023 05:33:42	Siddhesh Chavan	Completed	ground floor to 3rd floor all camera nameing done and also camera blur issue resolved and no video issue resolved 4th floor already nameing done ground floor reception side to camera new video because camera not connect for ground floor dvr 1st floor 112 room no cable no camera 3rd floor 305 306 307 room no cable no camera and all camera working ok	
	07-01-2023 05:28:26	Siddhesh Chavan	New		-
	07-01-2023 10:48:13	Siddhesh Chavan	New		-
	06-01-2023 11:19:56	Siddhesh Chavan	New		-
<b>Previous Complain History :</b>	Date Time	Technician Name	Remark		
	27-12-2022 01:03:18	Siddhesh Chavan			
	10-12-2022 11:36:19	Siddhesh Chavan	1) cm sir cabine cctv view issue resolved 2) dvr side hdmi extender cat 6 cable disconnect re contact cable and issue resolved 3) Darshan sir pc software download and all dvr and NVR viewing done 4) 8 th floor NVR power disconnect and reconnect supply and all camera working ok 5)principal sir pc software install pending 6)fees counter inside camera working ok 7) Darshan sir and Davies sir software training pending		