

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1068																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	8097248014																								
Technician Name :	Ganesham Mudaliar		Technician Mobile :	9967005871																					
Ticket Type :	Complain	Date & Time :	16-10-2019 11:20:37																						
Vendor Details :																									
Company Name/Client Name :	Nirmal Residency	Customer's Mobile :	8097248014	Name :	Nirmal Residency																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	camera service cctv																								
Complain :	recording + bill sign + amc desktop check																								
Technician Comment :	1)cctv camera recording chk and footage give in pen drive 2) amc bills sign given original bill to customer 3) desktop chk no issue found working fine																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	1)cctv camera recording chk and footage give in pen drive 2) amc bills sign given original bill to customer 3) desktop chk no issue found working fine																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-10-2019 03:35:51</td><td>GaneshamMudaliar</td><td>Completed</td><td>1)cctv camera recording chk and footage give in pen drive 2) amc bills sign given original bill to customer 3) desktop chk no issue found working fine</td><td></td></tr><tr><td>16-10-2019 11:20:42</td><td>GaneshamMudaliar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-10-2019 11:20:38</td><td>GaneshamMudaliar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-10-2019 03:35:51	GaneshamMudaliar	Completed	1)cctv camera recording chk and footage give in pen drive 2) amc bills sign given original bill to customer 3) desktop chk no issue found working fine		16-10-2019 11:20:42	GaneshamMudaliar	New		-	16-10-2019 11:20:38	GaneshamMudaliar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-11-2019 03:29:41</td><td>Dhiraj ManeMane</td><td>Comp Name : NLR CHS LTD Work : NP TS issue +Amc Cheque pick up User Name : Prakash Birje & Mohan Khanolkar Status : NP TS Update, Amc service complete, Printer also working. Cheque pick up No :884627 Amt: 936 ? Bk626 garnet User Sign By : Prakash Birje</td></tr><tr><td>06-11-2019 11:56:41</td><td>Manish Dhangar</td><td>18 camera chake record date time chake + 2 camera life camera chake record date time</td></tr></tbody></table>					Date Time	Technician Name	Remark	25-11-2019 03:29:41	Dhiraj ManeMane	Comp Name : NLR CHS LTD Work : NP TS issue +Amc Cheque pick up User Name : Prakash Birje & Mohan Khanolkar Status : NP TS Update, Amc service complete, Printer also working. Cheque pick up No :884627 Amt: 936 ? Bk626 garnet User Sign By : Prakash Birje	06-11-2019 11:56:41	Manish Dhangar	18 camera chake record date time chake + 2 camera life camera chake record date time											
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