

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE872</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|---------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|-------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|--------|------|---------------------|--------------|-----------|-------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                     | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                   | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>           | 9004063113                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>              | Zainul Shaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Technician Mobile :</b> | 8080922971                                                                                                  |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                  | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>   | 07-01-2020 10:57:42                                                                                         |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :            | Adinath Infosys                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :        | 9004063113                                                                                                  | Name :                                                                                | Nirav Shah |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                         | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            | Type :                                                                                                      |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                 | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                     | Need to install VDP at Ghatkopar west Naresh Shah 602, Laxmi Bhuvan , Opp Jain temple, Sainath Nagar, LBS Marg , NR, Shreyas Cinema, Ghatkopar West PH: 932333800                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>           | new vdp screen installation done. date and time settings done. testing given to client. now all working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                       | new vdp screen installation done. date and time settings done. testing given to client. now all working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>               | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>07-01-2020 05:15:06</td> <td>ZainulShaikh</td> <td>Completed</td> <td>new vdp screen installation done. date and time settings done. testing given to client. now all working ok.</td> <td></td> </tr> <tr> <td>07-01-2020 12:05:22</td> <td>ZainulShaikh</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>07-01-2020 10:57:43</td> <td>ZainulShaikh</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table> |                            |                                                                                                             |                                                                                       |            | Date Time | Technician Name | Status | Remark | Sign | 07-01-2020 05:15:06 | ZainulShaikh | Completed | new vdp screen installation done. date and time settings done. testing given to client. now all working ok. |  | 07-01-2020 12:05:22 | ZainulShaikh | New |  | - | 07-01-2020 10:57:43 | ZainulShaikh | New |  | - |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                     | Remark                                                                                                      | Sign                                                                                  |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 07-01-2020 05:15:06                   | ZainulShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                  | new vdp screen installation done. date and time settings done. testing given to client. now all working ok. |  |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 07-01-2020 12:05:22                   | ZainulShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                        |                                                                                                             | -                                                                                     |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 07-01-2020 10:57:43                   | ZainulShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                        |                                                                                                             | -                                                                                     |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>    | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td colspan="3"> </td> </tr> </tbody> </table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                            |                                                                                                             |                                                                                       |            | Date Time | Technician Name | Remark |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                     |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            |                                                                                                             |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |