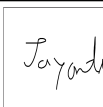
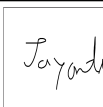
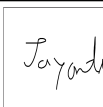


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4113 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--------------------------|---|---|--------------|-----------|-----------------|--------|--------|------|---------------------|--------------|--------------|---|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9619604399 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Ravi Rajbhar | | Technician Mobile : | 8080922965 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 25-10-2021 04:32:50 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Punit Greenland Andheri Site | Customer's Mobile : | 9619604399 | Name : | Niranjan Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 2 camera off issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 4 camera ok working also done and one camera on /off recording checking 21/10/21 going on in DVR frame rate bit rate 18/1024 DVR password admin@123 online on cloud I'd also only add to client new phone install Aap | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | 4 camera ok working also done and one camera on /off recording checking 21/10/21 going on in DVR frame rate bit rate 18/1024 DVR password admin@123 online on cloud I'd also only add to client new phone install Aap | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-10-2021 05:57:12</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>4 camera ok working also done and one camera on /off recording checking 21/10/21 going on in DVR frame rate bit rate 18/1024 DVR password admin@123 online on cloud I'd also only add to client new phone install Aap</td><td></td></tr><tr><td>25-10-2021 04:33:12</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>25-10-2021 04:32:50</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 25-10-2021 05:57:12 | Ravi Rajbhar | Work Pending | 4 camera ok working also done and one camera on /off recording checking 21/10/21 going on in DVR frame rate bit rate 18/1024 DVR password admin@123 online on cloud I'd also only add to client new phone install Aap |  | 25-10-2021 04:33:12 | Ravi Rajbhar | New | | - | 25-10-2021 04:32:50 | Ravi Rajbhar | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | | | | | | |
| 25-10-2021 05:57:12 | Ravi Rajbhar | Work Pending | 4 camera ok working also done and one camera on /off recording checking 21/10/21 going on in DVR frame rate bit rate 18/1024 DVR password admin@123 online on cloud I'd also only add to client new phone install Aap |  | | | | | | | | | | | | | | | | | | | | | |
| 25-10-2021 04:33:12 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | | | | | | |
| 25-10-2021 04:32:50 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | | | | | | |

| | | | |
|-----------------------------------|---------------------|------------------------|--|
| Previous Complain History : | | | |
| | Date Time | Technician Name | Remark |
| | 29-11-2021 01:37:56 | Atique Salmani | camera changed given by site manager. angel set working ok. bnc dc used . |
| | 18-10-2021 04:07:26 | Siddhesh Chavan | one bullet camera install on crane . Dvr online done device added on Rajan sir mobile. five camera all working |