







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE14119																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9820042825																													
Technician Name :	Neeraj Chauhan		Technician Mobile :	8898885764																										
Ticket Type :	Complain	Date & Time :	20-02-2025 11:59:34																											
Vendor Details :																														
Company Name/Client Name :	NEW PAKIZA SRA CHS LTD.	Customer's Mobile :	9820042825	Name :	Nimesh Bhai																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	main gate camera off issue																													
Technician Comment :	Main gate camera issue solved nvr firmware update done 1 camera not video and some camera live view not showing																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Main gate camera issue solved nvr firmware update done 1 camera not video and some camera live view not showing																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-02-2025 05:09:35</td><td>Neeraj Chauhan</td><td>Work Pending</td><td>Main gate camera issue solved nvr firmware update done 1 camera not video and some camera live view not showing</td><td></td></tr><tr><td>22-02-2025 11:57:15</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>21-02-2025 01:29:09</td><td>Neeraj Chauhan</td><td>Work Pending</td><td>Main gate camera working okk but nvr firmware issue pendrive not available work pending</td><td></td></tr><tr><td>21-02-2025 11:54:51</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-02-2025 05:09:35	Neeraj Chauhan	Work Pending	Main gate camera issue solved nvr firmware update done 1 camera not video and some camera live view not showing		22-02-2025 11:57:15	Neeraj Chauhan	New		-	21-02-2025 01:29:09	Neeraj Chauhan	Work Pending	Main gate camera working okk but nvr firmware issue pendrive not available work pending		21-02-2025 11:54:51	Neeraj Chauhan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-03-2025 10:45:20</td><td>Neeraj Chauhan</td><td>Nvr Power supply change lobby tv issue solved and out side gate camera no video issue solved</td></tr><tr><td>14-02-2025 12:34:08</td><td>ManojPolekar</td><td>Office tv issue solved Work done All camera working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-03-2025 10:45:20	Neeraj Chauhan	Nvr Power supply change lobby tv issue solved and out side gate camera no video issue solved	14-02-2025 12:34:08	ManojPolekar	Office tv issue solved Work done All camera working ok																
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