

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13529</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                       |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|------------------------|---------------------|----------------|-----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                       |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                       |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820042825                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                       |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                       | <b>Technician Mobile :</b>                                   | 8080922985                                                                            |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                                                              | 12-12-2024 12:41:31                                          |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                       |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>       | NEW PAKIZA SRA CHS LTD.                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Customer's Mobile :</b>                                                                                            | 9820042825                                                   | <b>Name :</b>                                                                         | Nimesh Bhai |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                       |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                       |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                       |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                       | <b>Type :</b>                                                |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                       |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                       | TV Getting on off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                       |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | Tv on off issue resoved and One Camera offline issue resoved                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                       |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                       |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                         | Tv on off issue resoved and One Camera offline issue resoved                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                       |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-12-2024 04:09:51</td><td>Siddhesh Chavan</td><td>Completed</td><td>Tv on off issue resoved and One Camera offline issue resoved</td><td></td></tr><tr><td>12-12-2024 03:17:34</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                       |                                                              |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 12-12-2024 04:09:51    | Siddhesh Chavan     | Completed      | Tv on off issue resoved and One Camera offline issue resoved                                                          |  | 12-12-2024 03:17:34 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                                                                | Remark                                                       | Sign                                                                                  |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| 12-12-2024 04:09:51                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                                                                                                             | Tv on off issue resoved and One Camera offline issue resoved |  |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| 12-12-2024 03:17:34                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                                                   |                                                              | -                                                                                     |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-12-2024 12:41:39</td><td>ChandanYadav</td><td>tv viewing working ok.</td></tr><tr><td>16-11-2024 12:24:00</td><td>Atique Salmani</td><td>Recording shown to police man but main gate camera cable joint + hanging need to new cabling cat6 approx 100.150etr .</td></tr></tbody></table>                                                                                        |                                                                                                                       |                                                              |                                                                                       |             | Date Time | Technician Name | Remark | 11-12-2024 12:41:39 | ChandanYadav | tv viewing working ok. | 16-11-2024 12:24:00 | Atique Salmani | Recording shown to police man but main gate camera cable joint + hanging need to new cabling cat6 approx 100.150etr . |                                                                                       |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| 11-12-2024 12:41:39                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | tv viewing working ok.                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |
| 16-11-2024 12:24:00                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Recording shown to police man but main gate camera cable joint + hanging need to new cabling cat6 approx 100.150etr . |                                                              |                                                                                       |             |           |                 |        |                     |              |                        |                     |                |                                                                                                                       |                                                                                       |                     |                 |     |  |   |