Vallabh Enterprises

Service Status Details : VE12910					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9820042825				
Technician Name :	Mayur Yadav		**Technician Mobile :**	8411951301	
Ticket Type :	Complain	**Date & Time :**	07-10-2024 11:16:08		
Vendor Details :					
Company Name/Client Name :	NEW PAKIZA SRA CHS LTD.	Customer's Mobile :	9820042825	Name :	Nimesh Bhai
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	all cameras off issue				
Technician Comment :	All camera (60 nos) offline issue solve 16 th floor network switch off Ground floor socket 230 cable burn change with new Ground floor switch uplink issue solve Ground floor switch camera connection issue solve 1 Nvr camera delete 32 nos camera added Frame rate bit rate settings done 5 nos camera angle settings done				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	All camera (60 nos) offline issue solve 16 th floor network switch off Ground floor socket 230 cable burn change with new Ground floor switch uplink issue solve Ground floor switch camera connection issue solve 1 Nvr camera delete 32 nos camera added Frame rate bit rate settings done 5 nos camera angle settings done				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	07-10-2024 06:09:31	MayurYadav	Completed	All camera (60 nos) offline issue solve 16 th floor network switch off Ground floor socket 230 cable burn change with new Ground floor switch uplink issue solve Ground floor switch camera connection issue solve 1 Nvr camera delete 32 nos camera added Frame rate bit rate settings done 5 nos camera angle settings done	*(signature)*
	07-10-2024 11:16:16	MayurYadav	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	05-10-2024 11:48:42	ManojPolekar	Ppm done all camera working ok
	30-09-2024 04:24:20	Atique Salmani	Main gate camera need to work pending