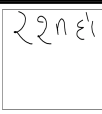
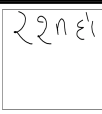
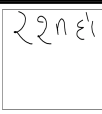


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2525</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                                                                       |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|--------|------|---------------------|-----------------|-----------|----------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----------|----------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----------------|---------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                                                                                                       |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                            |                                                                                                                                       |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9967522687                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                            |                                                                                                                                       |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            | <b>Technician Mobile :</b>                                                                                                            | 8080922985                                                                            |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>   | 04-01-2021 12:23:35                                                                                                                   |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                                                                       |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Tivon Park G&H Wing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Customer's Mobile :</b> | 9967522687                                                                                                                            | <b>Name :</b>                                                                         | Nilesh Sir |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                                                                       |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , 400086 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                                                                       |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                                                                       |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            | <b>Type :</b>                                                                                                                         |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                                                                                                       |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | 301 and 502 vdp issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                                                                                                       |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | H wing 501 vdp adepter change and working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            |                                                                                                                                       |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                                                                                                       |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | H wing 501 vdp adepter change and working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            |                                                                                                                                       |                                                                                       |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-01-2021 04:39:04</td><td>Siddhesh Chavan</td><td>Completed</td><td>H wing 501 vdp adepter change and working ok</td><td></td></tr><tr><td>04-01-2021 04:15:39</td><td>Siddhesh Chavan</td><td>Completed</td><td>h wing 301 vdp adepter change and working ok</td><td></td></tr><tr><td>04-01-2021 02:39:28</td><td>Siddhesh Chavan</td><td>Awaiting Spares</td><td>301 and 501 both vdp adepter issue need to be changed. G wing lift camera minus disconnect from SMPS so reconciliation and working ok</td><td></td></tr><tr><td>04-01-2021 12:23:49</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>04-01-2021 12:23:35</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                                                                                                                                       |                                                                                       |            | Date Time | Technician Name | Status | Remark | Sign | 04-01-2021 04:39:04 | Siddhesh Chavan | Completed | H wing 501 vdp adepter change and working ok |  | 04-01-2021 04:15:39 | Siddhesh Chavan | Completed | h wing 301 vdp adepter change and working ok |  | 04-01-2021 02:39:28 | Siddhesh Chavan | Awaiting Spares | 301 and 501 both vdp adepter issue need to be changed. G wing lift camera minus disconnect from SMPS so reconciliation and working ok |  | 04-01-2021 12:23:49 | Siddhesh Chavan | New |  | - | 04-01-2021 12:23:35 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                     | Remark                                                                                                                                | Sign                                                                                  |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 04-01-2021 04:39:04                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                  | H wing 501 vdp adepter change and working ok                                                                                          |  |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 04-01-2021 04:15:39                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                  | h wing 301 vdp adepter change and working ok                                                                                          |  |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 04-01-2021 02:39:28                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Awaiting Spares            | 301 and 501 both vdp adepter issue need to be changed. G wing lift camera minus disconnect from SMPS so reconciliation and working ok |  |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 04-01-2021 12:23:49                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                        |                                                                                                                                       | -                                                                                     |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 04-01-2021 12:23:35                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                        |                                                                                                                                       | -                                                                                     |            |           |                 |        |        |      |                     |                 |           |                                              |                                                                                       |                     |                 |           |                                              |                                                                                       |                     |                 |                 |                                                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |

| Previous<br>Complain History<br>: | Date Time           | Technician Name      | Remark                                                    |
|-----------------------------------|---------------------|----------------------|-----------------------------------------------------------|
|                                   | 12-07-2023 10:48:56 | Kalpesh SubhashGurav | G/601 - Telephone Dialing Mode Issue Solved Working Done. |
|                                   | 05-07-2023 12:53:02 | PravinJagade         |                                                           |