## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Detai           | i <b>ls :</b> VE2314   |         |                 |                    |                             |  |  |            |  |
|--------------------------------|--|---------|-----------------|--------------------|-----------------------------|--|--|------------|--|
| Priority:                      | Low  |         |                 |                    |                             |  |  |            |  |
| Created By:                    | Admin - Apurva Vajaria   |         |                 |                    |                             |  |  |            |  |
| Complaint Mob.<br>No. :        | 9967522687   |         |                 |                    |                             |  |  |            |  |
| Technician Name :              | Yasin Shaikh   |         |                 | Tec                | chnician Mobile : 868980231 |  |  |            |  |
| Ticket Type :                  | Complain Date & Time :   |         |                 | 30-                | 30-11-2020 07:10:59         |  |  |            |  |
| Vendor Details :               | endor Details :  |         |                 |                    |                             |  |  |            |  |
| Company<br>Name/Client Name :  | Tivon Park G&H<br>Wing   | Custor: | mer's Mobile    | 996                | 67522687                    |  | Name:  | Nilesh Sir |  |
| Address:                       |  |         |                 |                    |                             |  |  |            |  |
| Mumbai,,,400086, Maharashtra   |  |         |                 |                    |                             |  |  |            |  |
| AMC Details :                  |  |         |                 |                    |                             |  |  |            |  |
| Expiry Date :                  | 01-01-1970 05:30:00  |         |                 | Тур                | Туре :                      |  |  |            |  |
| <b>Product Name:</b>           | CCTV   |         |                 |                    |                             |  |  |            |  |
| Complain:                      | cannot view on monitor g wing - 9221705802   |         |                 |                    |                             |  |  |            |  |
| Technician<br>Comment :        | CCTV monitor working ok G wing by dvr view setting changed & all camera working ok |         |                 |                    |                             |  |  |            |  |
| Complain<br>Operator :         | Desktop - Apurva Vajaria   |         |                 |                    |                             |  |  |            |  |
| Remark:                        | CCTV monitor working ok G wing by dvr view setting changed & all camera working ok |         |                 |                    |                             |  |  |            |  |
| <b>Status History:</b>         | Date Time  | -       | Technician Nam  | 1e                 | Status                      |  | Remark   | Sign       |  |
|                                | 01-12-2020 10:11:38  |         | YasinShaikh     |                    | ok G win<br>setting c       |  | nonitor working<br>ng by dvr view<br>changed & all<br>working ok | R.X        |  |
|                                | 30-11-2020 07:11:14  | 4       | YasinShaikh     |                    | New                         |  |  | -          |  |
|                                | 30-11-2020 07:10:59  | 9       | YasinShaikh     |                    | New                         |  |  | -          |  |
| Previous Complain<br>History : | Date Time  |         | echnician Name  | e                  | Remark                      |  |  |            |  |
|                                | 12-07-2023 10:48:56 Ka   |         | pesh SubhashGur | G/601 - T<br>Done. |                             | elephone Dialing Mode Issue Solved Working |  |            |  |
|                                | 05-07-2023 12:53:02  | 2 Pra   | vinJagade       |                    |                             |  |  |            |  |
|                                |  |         |                 |                    |                             |  |  |            |  |