## Vallabh Enterprises

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Service Status Details : VE8073 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9967522687 **No. : Technician** Ravi Rajbhar **Technician Mobile :** 8080922965 Name : Complain 08-04-2023 04:40:47 **Ticket Type :** Date & Time : **Vendor Details :** Damji Shamji -Customer's Mobile : 9967522687 Company Name : Nilesh Mane Name/Client Tivon Park G&H Sir Wing Name : Address : Mumbai,,,400086, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: 4 nos 4x4 box need to install and Old gate + Container cameras not able to view online In mobile 4\*4 box = 2 h wing change main entrance and online issue resolved user ID- tivonpark 123 **Technician Comment**: password - admin@123 verification code - Admin123 and contenor side one camera blur issue resolved need to change bnc pin Complain Desktop - Apurva Vajaria **Operator** : 4\*4 box = 2 h wing change main entrance and online issue resolved user ID- tivonpark 123 **Remark** : password - admin@123 verification code - Admin123 and contenor side one camera blur issue resolved need to change bnc pin **Status History :** Technician **Date Time** Status Remark Sign Name 08-04-2023 Ravi Rajbhar Completed 4\*4 box = 2 h wing change main 05:55:39 entrance and online issue resolved user ID- tivonpark 123 password admin@123 verification code -Admin123 and contenor side one camera blur issue resolved need to change bnc pin 08-04-2023 Ravi Rajbhar New 04:41:07 Previous **Date Time Technician Name** Remark Complain 03-04-2023 03:14:53 I ball guard 12 Volt power supply faulty 12volt power supply is SantoshPathak **History** : damaged by overloading a new power supply will be required. 04.04.2023 - Kalpesh visited - 12V 8 ch power supply installed done 8 camera working properly sales office DVR online done 03-04-2023 11:03:19 SantoshPathak G wing security lobby extension ok