

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7392</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|------------------------------------------------------|---------------------------------------------------------------------------------------|-----------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|--------------|--------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|--------------|------------------------------------------------------|--------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9967522687                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                        | <b>Technician Mobile :</b>                           | 8080922965                                                                            |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                               | 17-01-2023 12:16:17                                  |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Damji Shamji - Tivon Park G&H Wing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Customer's Mobile :</b>                             | 9967522687                                           | <b>Name :</b>                                                                         | Nilesh Mane Sir |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , 400086 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                        | <b>Type :</b>                                        |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | intercom-VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | flat no h-804 intercom issue , flat no g103 and g202 vdp issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | G 202 faulty vdp sceen return to client                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | G 202 faulty vdp sceen return to client                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-03-2023 04:51:22</td><td>Ravi Rajbhar</td><td>Completed</td><td>G 202 faulty vdp sceen return to client</td><td></td></tr><tr><td>01-03-2023 11:55:06</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-01-2023 05:23:06</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>Cable falty RJ 11 connector cable. Phone ok line ok.</td><td>HUSSAN</td></tr><tr><td>17-01-2023 04:50:22</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-01-2023 12:16:32</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                        |                                                      |                                                                                       |                 | Date Time | Technician Name | Status | Remark              | Sign | 01-03-2023 04:51:22 | Ravi Rajbhar        | Completed    | G 202 faulty vdp sceen return to client                |  | 01-03-2023 11:55:06 | Ravi Rajbhar | New |  | - | 17-01-2023 05:23:06 | Ravi Rajbhar | Work Pending | Cable falty RJ 11 connector cable. Phone ok line ok. | HUSSAN | 17-01-2023 04:50:22 | Ravi Rajbhar | New |  | - | 17-01-2023 12:16:32 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                                                 | Remark                                               | Sign                                                                                  |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| 01-03-2023 04:51:22                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Completed                                              | G 202 faulty vdp sceen return to client              |  |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| 01-03-2023 11:55:06                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                    |                                                      | -                                                                                     |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| 17-01-2023 05:23:06                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Work Pending                                           | Cable falty RJ 11 connector cable. Phone ok line ok. | HUSSAN                                                                                |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| 17-01-2023 04:50:22                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                    |                                                      | -                                                                                     |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| 17-01-2023 12:16:32                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                    |                                                      | -                                                                                     |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-02-2023 05:47:27</td><td></td><td></td></tr><tr><td>07-02-2023 10:53:07</td><td>Ishwar Meena</td><td>Ppm done. All cmra working ok. All camera recording ok</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                        |                                                      |                                                                                       |                 | Date Time | Technician Name | Remark | 10-02-2023 05:47:27 |      |                     | 07-02-2023 10:53:07 | Ishwar Meena | Ppm done. All cmra working ok. All camera recording ok |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                                                 |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| 10-02-2023 05:47:27                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                        |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |
| 07-02-2023 10:53:07                    | Ishwar Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Ppm done. All cmra working ok. All camera recording ok |                                                      |                                                                                       |                 |           |                 |        |                     |      |                     |                     |              |                                                        |                                                                                       |                     |              |     |  |   |                     |              |              |                                                      |        |                     |              |     |  |   |                     |              |     |  |   |