




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4795</b> |  |  |   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|--|--|--|---|---|-----------------|-----------|-----------------|--------|---------------------|-----------------|---|---------------------|-----------------|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low  |  |   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria   |  |   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9967522687   |  |   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan  |  | <b>Technician Mobile :</b>  | 8080922985  |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain   | <b>Date &amp; Time :</b>   | 16-02-2022 10:35:39   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |  |  |   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Damji Shamji - Tivon Park F Wing   | <b>Customer's Mobile :</b>   | 9967522687  | <b>Name :</b>   | Nilesh Mane Sir |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |  |  |   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |  |  |   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |  |  |   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00  |  | <b>Type :</b>   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | Intercom   |  |   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | security phone continuous ringing issue  |  |   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | f wing mine lobby intercom issue resolved and system off and issue resolved  |  |   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria   |  |   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | f wing mine lobby intercom issue resolved and system off and issue resolved  |  |   |   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-02-2022 03:12:27</td><td>Siddhesh Chavan</td><td>Completed</td><td>f wing mine lobby intercom issue resolved and system off and issue resolved</td><td></td></tr><tr><td>16-02-2022 03:02:13</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>16-02-2022 10:36:03</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>16-02-2022 10:35:39</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |  |   |   |                 | Date Time | Technician Name | Status | Remark              | Sign            | 16-02-2022 03:12:27                                     | Siddhesh Chavan     | Completed       | f wing mine lobby intercom issue resolved and system off and issue resolved  |  | 16-02-2022 03:02:13 | Siddhesh Chavan | New |  | - | 16-02-2022 10:36:03 | Siddhesh Chavan | New |  | - | 16-02-2022 10:35:39 | Siddhesh Chavan | New |  | - |
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| 16-02-2022 10:35:39                    | Siddhesh Chavan  | New  |   | -   |                 |           |                 |        |                     |                 |   |                     |                 |  |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-02-2022 11:00:23</td><td>Siddhesh Chavan</td><td>f wing 603 and 604 intercom line contact and working ok</td></tr><tr><td>15-01-2022 12:48:26</td><td>Siddhesh Chavan</td><td>security intercom issue resolved and 801 flat inside intercom connection done and working ok and one camera dvr side reconnection and video issue resolved</td></tr></tbody></table>   |  |   |   |                 | Date Time | Technician Name | Remark | 09-02-2022 11:00:23 | Siddhesh Chavan | f wing 603 and 604 intercom line contact and working ok | 15-01-2022 12:48:26 | Siddhesh Chavan | security intercom issue resolved and 801 flat inside intercom connection done and working ok and one camera dvr side reconnection and video issue resolved |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
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