




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7413</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9870308916																			
<b>Technician Name :</b>	Pravin Jagade		<b>Technician Mobile :</b>	7262044153																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	19-01-2023 11:17:28																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Shoppers Stop Ltd Kalyan	Customer's Mobile :	9870308916	Name :	Nilesh Gorade-Kalyan															
<b>Address :</b>																				
Mumbai , KALYAN EAST , , 421306 , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	Need to change location of One Camera near Gate no 2 Entrance .																			
<b>Technician Comment :</b>	Get no 1 and get no 2 antrance camera sifting done. All camera working. 2 camera angle setting done.																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	Get no 1 and get no 2 antrance camera sifting done. All camera working. 2 camera angle setting done.																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-01-2023 04:49:00</td><td>PravinJagade</td><td>Completed</td><td>Get no 1 and get no 2 antrance camera sifting done. All camera working. 2 camera angle setting done.</td><td></td></tr><tr><td>19-01-2023 11:17:39</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-01-2023 04:49:00	PravinJagade	Completed	Get no 1 and get no 2 antrance camera sifting done. All camera working. 2 camera angle setting done.		19-01-2023 11:17:39	PravinJagade	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-12-2022 10:40:12</td><td>MayurYadav</td><td>three camera shift in dvr no 3 8 camera no video issue solve power supply faulty change with new power supply</td></tr><tr><td>02-11-2022 06:38:34</td><td>MayurYadav</td><td>One camera off on live screen settings done One new user created same one doesn't have access for same camera Only admin user when login can access this camera on live screen after admin logout camera goes blank from live screen</td></tr></tbody></table>					Date Time	Technician Name	Remark	29-12-2022 10:40:12	MayurYadav	three camera shift in dvr no 3 8 camera no video issue solve power supply faulty change with new power supply	02-11-2022 06:38:34	MayurYadav	One camera off on live screen settings done One new user created same one doesn't have access for same camera Only admin user when login can access this camera on live screen after admin logout camera goes blank from live screen						
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