




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7217																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9870308916																			
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																
Ticket Type :	Complain	Date & Time :	29-12-2022 10:40:12																	
Vendor Details :																				
Company Name/Client Name :	Shoppers Stop Ltd Kalyan	Customer's Mobile :	9870308916	Name :	Nilesh Gorade-Kalyan															
Address :																				
Mumbai , KALYAN EAST , , 421306 , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	3-4 camera off issue and Entrance cameras need to connect in one dvr																			
Technician Comment :	three camera shift in dvr no 3 8 camera no video issue solve power supply faulty change with new power supply																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	three camera shift in dvr no 3 8 camera no video issue solve power supply faulty change with new power supply																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-12-2022 12:53:23</td><td>MayurYadav</td><td>Completed</td><td>three camera shift in dvr no 3 8 camera no video issue solve power supply faulty change with new power supply</td><td></td></tr><tr><td>29-12-2022 10:40:20</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	29-12-2022 12:53:23	MayurYadav	Completed	three camera shift in dvr no 3 8 camera no video issue solve power supply faulty change with new power supply		29-12-2022 10:40:20	MayurYadav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-11-2022 06:38:34</td><td>MayurYadav</td><td>One camera off on live screen settings done One new user created same one doesn't have access for same camera Only admin user when login can access this camera on live screen after admin logout camera goes blank from live screen</td></tr><tr><td>19-05-2022 10:59:53</td><td>Shiva Meena</td><td>1 camera nuw installed and 1 camera sifting done 1 camera mask seting done</td></tr></tbody></table>					Date Time	Technician Name	Remark	02-11-2022 06:38:34	MayurYadav	One camera off on live screen settings done One new user created same one doesn't have access for same camera Only admin user when login can access this camera on live screen after admin logout camera goes blank from live screen	19-05-2022 10:59:53	Shiva Meena	1 camera nuw installed and 1 camera sifting done 1 camera mask seting done						
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