

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4144</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|--|---|---------------------|----------------|-----------|------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9167076703                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                    | <b>Technician Mobile :</b>                                       | 8898885764                                                                            |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                                                                                                           | 29-10-2021 02:52:34                                              |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | B M Group                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Customer's Mobile :</b>                                                                                                                         | 9167076703                                                       | <b>Name :</b>                                                                         | Nikunj Sir |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                    | <b>Type :</b>                                                    |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | Beep sound issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | 2 camera video loss alarm off 7/8 number port camera working okk                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | 2 camera video loss alarm off 7/8 number port camera working okk                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>30-10-2021 04:14:54</td> <td>Neeraj Chauhan</td> <td>Closed</td> <td></td> <td>-</td> </tr> <tr> <td>29-10-2021 03:34:34</td> <td>Neeraj Chauhan</td> <td>Completed</td> <td>2 camera video loss alarm off 7/8 number port camera working okk</td> <td></td> </tr> <tr> <td>29-10-2021 02:59:07</td> <td>Neeraj Chauhan</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>29-10-2021 02:52:34</td> <td>Neeraj Chauhan</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table> |                                                                                                                                                    |                                                                  |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign           | 30-10-2021 04:14:54                                                                                                                                | Neeraj Chauhan      | Closed       |  | - | 29-10-2021 03:34:34 | Neeraj Chauhan | Completed | 2 camera video loss alarm off 7/8 number port camera working okk |  | 29-10-2021 02:59:07 | Neeraj Chauhan | New |  | - | 29-10-2021 02:52:34 | Neeraj Chauhan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                                                                                                             | Remark                                                           | Sign                                                                                  |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 30-10-2021 04:14:54                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Closed                                                                                                                                             |                                                                  | -                                                                                     |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 29-10-2021 03:34:34                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                                                          | 2 camera video loss alarm off 7/8 number port camera working okk |  |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 29-10-2021 02:59:07                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                                                |                                                                  | -                                                                                     |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 29-10-2021 02:52:34                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                                                |                                                                  | -                                                                                     |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>29-10-2021 10:14:38</td> <td>Neeraj Chauhan</td> <td>change sever address and dvr online done. dvr time date change outo change 1970 dvr new time date set 29/10/2021 time 11.09 dvr under observation.</td> </tr> <tr> <td>22-07-2021 10:53:01</td> <td>Ravi Rajbhar</td> <td></td> </tr> </tbody> </table>                                                                                                                                                                                                                                                                                                |                                                                                                                                                    |                                                                  |                                                                                       |            | Date Time | Technician Name | Remark | 29-10-2021 10:14:38 | Neeraj Chauhan | change sever address and dvr online done. dvr time date change outo change 1970 dvr new time date set 29/10/2021 time 11.09 dvr under observation. | 22-07-2021 10:53:01 | Ravi Rajbhar |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                                                                                                             |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 29-10-2021 10:14:38                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | change sever address and dvr online done. dvr time date change outo change 1970 dvr new time date set 29/10/2021 time 11.09 dvr under observation. |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 22-07-2021 10:53:01                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                    |                                                                  |                                                                                       |            |           |                 |        |                     |                |                                                                                                                                                    |                     |              |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |