## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE8001  |  |                     |  |                               |        |                   |  |
|----------------------------------|--|---------------------|--|-------------------------------|--------|-------------------|--|
| Priority:                        | Low  |                     |  |                               |        |                   |  |
| Created By:                      | Admin - Apurva Vajaria   |                     |  |                               |        |                   |  |
| Complaint Mob.                   | 9004877791   |                     |  |                               |        |                   |  |
| Technician Name                  | Sonu Kumar   |                     | Technician   | Mobile                        |        |                   |  |
| Ticket Type :                    | Complain   | Date & Time :       | 30-03-2023 10:44:14  |                               |        |                   |  |
| Vendor Details :                 |  |                     |  |                               |        |                   |  |
| Company<br>Name/Client Name<br>: | Jannock Nikunj<br>Bhai New Office  | Customer's Mobile : | 900487779  | 1                             | Name : | Nikunj<br>Goradia |  |
| Address:                         |  |                     |  |                               |        |                   |  |
| Mumbai,,,,Maharashtra            |  |                     |  |                               |        |                   |  |
| AMC Details :                    | ails:  |                     |  |                               |        |                   |  |
| Expiry Date :                    | 01-01-1970 05:30:00  |                     | Type:  |                               |        |                   |  |
| Product Name :                   | CCTV   |                     |  |                               |        |                   |  |
| Complain:                        | CCTV cameras installation  |                     |  |                               |        |                   |  |
| Technician<br>Comment :          | 2 bulet camera install and 2u rack install and hikvision 8chanal dvr installed and dvr online done 5 pair video ballons used |                     |  |                               |        |                   |  |
| Complain<br>Operator :           | Desktop - Apurva Vajaria   |                     |  |                               |        |                   |  |
| Remark:                          | 2 bulet camera install and 2u rack install and hikvision 8chanal dvr installed and dvr online done 5 pair video ballons used |                     |  |                               |        |                   |  |
| Status History :                 | Date Time  | Technician Name     | Status   | 2 bulet camera install and 2u |        | Sign              |  |
|                                  | 30-03-2023<br>05:11:37   | Sonu Kumar          | Completed  |                               |        | 1,010             |  |
|                                  | 30-03-2023<br>10:44:23   | Sonu Kumar          | New  |                               |        | -                 |  |
| Previous<br>Complain History     | Date Time  | Technician Name     |  | Remark                        |        |                   |  |
| :                                | 08-04-2023 06:34:1   | 1 SantoshPathak     | New Ebax system of crystal installed one new beettel wall mount phone also installed.jio router line issue pending Kalpesh visited on 10.04.2023 - 2x6 crystal system programming done all extension working properly  Biomatric device installed and camera clearty issue resolved working ok |                               |        |                   |  |
|                                  | 04-04-2023 12:34:5   | 2 Sonu Kumar        |  |                               |        |                   |  |