




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2790</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9004877791																								
<b>Technician Name :</b>	Yogesh Desai		<b>Technician Mobile :</b>	8080922963																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	08-03-2021 11:12:23																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Jannok International	Customer's Mobile :	9004877791	Name :	Nikunj - Jinal																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	cannot view online on mobile																								
<b>Technician Comment :</b>	dvr online done on mobile software changed from ivms 45000 to hikconnect all four camera are viewed on mobile																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	dvr online done on mobile software changed from ivms 45000 to hikconnect all four camera are viewed on mobile																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-03-2021 01:08:05</td><td>YogeshDesai</td><td>Completed</td><td>dvr online done on mobile software changed from ivms 45000 to hikconnect all four camera are viewed on mobile</td><td></td></tr><tr><td>08-03-2021 11:15:32</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>08-03-2021 11:12:24</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-03-2021 01:08:05	YogeshDesai	Completed	dvr online done on mobile software changed from ivms 45000 to hikconnect all four camera are viewed on mobile		08-03-2021 11:15:32	YogeshDesai	New		-	08-03-2021 11:12:24	YogeshDesai	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-10-2021 11:32:58</td><td>Siddhesh Chavan</td><td>one camera issue resolved and cable joined and working ok and time attendance software install and satting done</td></tr><tr><td>14-02-2020 11:27:31</td><td>Siddhesh Chavan</td><td>smart office app install and tiring to be done</td></tr></tbody></table>					Date Time	Technician Name	Remark	25-10-2021 11:32:58	Siddhesh Chavan	one camera issue resolved and cable joined and working ok and time attendance software install and satting done	14-02-2020 11:27:31	Siddhesh Chavan	smart office app install and tiring to be done											
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