




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE14104</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	8767531747																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	18-02-2025 03:28:51																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Ashok Jain	Customer's Mobile :	8767531747	Name :	Nikhil Sir															
<b>Address :</b>																				
mumbai , , , 400067 , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	cameras showing offline in mobile																			
<b>Technician Comment :</b>	There is router ip was changed so changed nvr and ip cameras ip working ok.																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	There is router ip was changed so changed nvr and ip cameras ip working ok.																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-02-2025 06:18:38</td><td>Atique Salmani</td><td>Completed</td><td>There is router ip was changed so changed nvr and ip cameras ip working ok.</td><td></td></tr><tr><td>18-02-2025 03:28:58</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-02-2025 06:18:38	Atique Salmani	Completed	There is router ip was changed so changed nvr and ip cameras ip working ok.		18-02-2025 03:28:58	Atique Salmani	New		-
Date Time	Technician Name	Status	Remark	Sign																
18-02-2025 06:18:38	Atique Salmani	Completed	There is router ip was changed so changed nvr and ip cameras ip working ok.																	
18-02-2025 03:28:58	Atique Salmani	New		-																
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-12-2024 11:04:38</td><td>PravinJagade</td><td>1 new camera install working done.camera Audio off. Work completed.</td></tr><tr><td>07-04-2022 06:45:00</td><td>Atique Salmani</td><td>installed new NVR and online done and also formatted hdd recording on all cameras with audio vedeo user jainB201 password.admin@123</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-12-2024 11:04:38	PravinJagade	1 new camera install working done.camera Audio off. Work completed.	07-04-2022 06:45:00	Atique Salmani	installed new NVR and online done and also formatted hdd recording on all cameras with audio vedeo user jainB201 password.admin@123						
Date Time	Technician Name	Remark																		
18-12-2024 11:04:38	PravinJagade	1 new camera install working done.camera Audio off. Work completed.																		
07-04-2022 06:45:00	Atique Salmani	installed new NVR and online done and also formatted hdd recording on all cameras with audio vedeo user jainB201 password.admin@123																		