

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7968																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9820084222																													
Technician Name :	Prashant Nikalje		Technician Mobile :	9664609225																										
Ticket Type :	Call Basis	Date & Time :	27-03-2023 12:22:50																											
Vendor Details :																														
Company Name/Client Name :	Nikhil Sheth Office	Customer's Mobile :	9820084222	Name :	Nikhil Sheth																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	cannot view cameras online - 750/- charges need to collect																													
Technician Comment :	Dvr not all details and dvr port forwarding no data client side																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Dvr not all details and dvr port forwarding no data client side 28.03.2023 - DVR online done on static IP mobile online done on static ip dvr password changed port forwarding successfully done user - admin password - cctv@123 IP - 192.168.1.99 Static IP - 106.201.234.101 Port - 81/8001																													
Status History :	<table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>11-04-2023 01:29:42</td> <td>Prashant Nikalje</td> <td>Completed</td> <td></td> <td>-</td> </tr> <tr> <td>28-03-2023 10:29:37</td> <td>Prashant Nikalje</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>27-03-2023 04:02:15</td> <td>Prashant Nikalje</td> <td>Work Pending</td> <td>Dvr not all details and dvr port forwarding no data client side</td> <td></td> </tr> <tr> <td>27-03-2023 12:23:12</td> <td>Prashant Nikalje</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table>					Date Time	Technician Name	Status	Remark	Sign	11-04-2023 01:29:42	Prashant Nikalje	Completed		-	28-03-2023 10:29:37	Prashant Nikalje	New		-	27-03-2023 04:02:15	Prashant Nikalje	Work Pending	Dvr not all details and dvr port forwarding no data client side		27-03-2023 12:23:12	Prashant Nikalje	New		-
Date Time	Technician Name	Status	Remark	Sign																										
11-04-2023 01:29:42	Prashant Nikalje	Completed		-																										
28-03-2023 10:29:37	Prashant Nikalje	New		-																										
27-03-2023 04:02:15	Prashant Nikalje	Work Pending	Dvr not all details and dvr port forwarding no data client side																											
27-03-2023 12:23:12	Prashant Nikalje	New		-																										
Previous Complain History :	<table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>17-03-2022 11:38:29</td> <td>YogeshDesai</td> <td></td> </tr> <tr> <td>14-12-2021 11:13:08</td> <td>Siddhesh Chavan</td> <td>new 1 tb hdd install and format and normal and all camera working ok</td> </tr> </tbody> </table>					Date Time	Technician Name	Remark	17-03-2022 11:38:29	YogeshDesai		14-12-2021 11:13:08	Siddhesh Chavan	new 1 tb hdd install and format and normal and all camera working ok																
Date Time	Technician Name	Remark																												
17-03-2022 11:38:29	YogeshDesai																													
14-12-2021 11:13:08	Siddhesh Chavan	new 1 tb hdd install and format and normal and all camera working ok																												