

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14383</b> |                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                     |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|----------------------------|------------|--------------------------------|-----------|-----------------|--------|---------------------|------------------|-------------------------------------------------------------------------------------|---------------------|--------------|--------------------------------------------------------------------------------|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                     |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                     |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9930129666                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                     |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>Technician Name :</b>                | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                     | <b>Technician Mobile :</b> | 8898885764 |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Call Basis                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                            | 31-03-2025 10:22:47        |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                     |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| Company Name/Client Name :              | Kailash Anwala                                                                                                                                                                                                                                                                                                                                                                                                             | Customer's Mobile :                                                                 | 9930129666                 | Name :     | Nexus Project Solution Pvt Ltd |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                     |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                     |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                     |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                     | Type :                     |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>Product Name :</b>                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                     |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>Complain :</b>                       | VDP Not working - 750/- visiting charges                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                     |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                     |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                     |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>Remark :</b>                         |                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                     |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-04-2025 10:22:07</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>31-03-2025 10:22:58</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                          |                                                                                     |                            |            |                                | Date Time | Technician Name | Status | Remark              | Sign             | 01-04-2025 10:22:07                                                                 | Neeraj Chauhan      | New          |                                                                                | - | 31-03-2025 10:22:58 | Neeraj Chauhan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                            | Status                                                                              | Remark                     | Sign       |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| 01-04-2025 10:22:07                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                 |                            | -          |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| 31-03-2025 10:22:58                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                 |                            | -          |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-01-2025 03:15:03</td><td>Rahul Mhapralkar</td><td>vdp cheking for the office. Adapter changed and vdp installed and charges collected</td></tr><tr><td>23-03-2021 05:15:57</td><td>Ravi Rajbhar</td><td>vdp also ok working done only intercom line issue in flat and cash 750 collate</td></tr></tbody></table> |                                                                                     |                            |            |                                | Date Time | Technician Name | Remark | 13-01-2025 03:15:03 | Rahul Mhapralkar | vdp cheking for the office. Adapter changed and vdp installed and charges collected | 23-03-2021 05:15:57 | Ravi Rajbhar | vdp also ok working done only intercom line issue in flat and cash 750 collate |   |                     |                |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                            | Remark                                                                              |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| 13-01-2025 03:15:03                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                           | vdp cheking for the office. Adapter changed and vdp installed and charges collected |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |
| 23-03-2021 05:15:57                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                               | vdp also ok working done only intercom line issue in flat and cash 750 collate      |                            |            |                                |           |                 |        |                     |                  |                                                                                     |                     |              |                                                                                |   |                     |                |     |  |   |