




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE9690</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9552150130																								
<b>Technician Name :</b>	Mayur Yadav		<b>Technician Mobile :</b>	8411951301																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	30-09-2023 03:28:23																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Intune Hinjewadi Pune	<b>Customer's Mobile :</b>	9552150130	<b>Name :</b>	Netra Madam																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	Time And Attendance																								
<b>Complain :</b>	Biometric device of below stores is able to ping and telnet but attendance data not getting downloaded																								
<b>Technician Comment :</b>	Device data download																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	Device data download																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-10-2023 12:54:13</td><td>MayurYadav</td><td>Completed</td><td>Device data download</td><td></td></tr><tr><td>03-10-2023 11:54:11</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>30-09-2023 03:28:41</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-10-2023 12:54:13	MayurYadav	Completed	Device data download		03-10-2023 11:54:11	MayurYadav	New		-	30-09-2023 03:28:41	MayurYadav	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-09-2023 12:47:25</td><td>Atique Salmani</td><td>Biometric installation done and add Akshata mam as super admission n and also make our default user and password working ok . Also told how to add user with employee I.d.</td></tr></tbody></table>					Date Time	Technician Name	Remark	01-09-2023 12:47:25	Atique Salmani	Biometric installation done and add Akshata mam as super admission n and also make our default user and password working ok . Also told how to add user with employee I.d.														
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