




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE9734</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9969054558																			
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	05-10-2023 12:00:35																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Mahavir Impex DW1270 Bkc	Customer's Mobile :	9969054558	Name :	Neeta Madam Rainish Sir															
<b>Address :</b>																				
Mumbai , , , 400036 , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	main door 1 camera total black issue																			
<b>Technician Comment :</b>	main door one camera no video issue resolved and ok working done camera side dc or bnc pin change and epbax system one co line out side issue																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	main door one camera no video issue resolved and ok working done camera side dc or bnc pin change and epbax system one co line out side issue																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-10-2023 07:00:17</td><td>Ravi Rajbhar</td><td>Completed</td><td>main door one camera no video issue resolved and ok working done camera side dc or bnc pin change and epbax system one co line out side issue</td><td></td></tr><tr><td>05-10-2023 04:27:49</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-10-2023 07:00:17	Ravi Rajbhar	Completed	main door one camera no video issue resolved and ok working done camera side dc or bnc pin change and epbax system one co line out side issue		05-10-2023 04:27:49	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-10-2023 10:16:42</td><td>Ravi Rajbhar</td><td>epbax system work pending</td></tr><tr><td>25-09-2023 03:06:28</td><td>Atique Salmani</td><td>Chek all working ok ppm done in office nmbr 1270 camera nmbr 9 /4 night vision issue need to changed camera brand active pixel dome . And 1280 all 6 cameras working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-10-2023 10:16:42	Ravi Rajbhar	epbax system work pending	25-09-2023 03:06:28	Atique Salmani	Chek all working ok ppm done in office nmbr 1270 camera nmbr 9 /4 night vision issue need to changed camera brand active pixel dome . And 1280 all 6 cameras working ok.						
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