




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE13809																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9969054558																			
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949																
Ticket Type :	Complain	Date & Time :	13-01-2025 10:48:42																	
Vendor Details :																				
Company Name/Client Name :	Mahavir Impex DW1270 Bkc	Customer's Mobile :	9969054558	Name :	Neeta Madam Rainish Sir															
Address :																				
Mumbai , , , 400036 , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	DVR totally off issue																			
Technician Comment :	New Power supply installed now DVR working normally Need to change Sea mouse battery.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	New Power supply installed now DVR working normally Need to change Sea mouse battery.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-01-2025 05:39:11</td><td>Rahul Mhapralkar</td><td>Completed</td><td>New Power supply installed now DVR working normally Need to change Sea mouse battery.</td><td></td></tr><tr><td>13-01-2025 11:07:28</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-01-2025 05:39:11	Rahul Mhapralkar	Completed	New Power supply installed now DVR working normally Need to change Sea mouse battery.		13-01-2025 11:07:28	Rahul Mhapralkar	New		-
Date Time	Technician Name	Status	Remark	Sign																
13-01-2025 05:39:11	Rahul Mhapralkar	Completed	New Power supply installed now DVR working normally Need to change Sea mouse battery.																	
13-01-2025 11:07:28	Rahul Mhapralkar	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-01-2025 11:13:30</td><td>ManojPolekar</td><td></td></tr><tr><td>12-11-2024 12:46:05</td><td>Atique Salmani</td><td>Amc visit done1270 dvr date n time reset so data recording from today And chek all settings working ok also chek 2 time on.off dvr and offline issue resolved and 1280 office one smps faulty so changed working 6 cameras only with recording ppm also done .1270 dvr on under observation of dvr date n time if reset then need to changed cmoss battery send person with battery .</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-01-2025 11:13:30	ManojPolekar		12-11-2024 12:46:05	Atique Salmani	Amc visit done1270 dvr date n time reset so data recording from today And chek all settings working ok also chek 2 time on.off dvr and offline issue resolved and 1280 office one smps faulty so changed working 6 cameras only with recording ppm also done .1270 dvr on under observation of dvr date n time if reset then need to changed cmoss battery send person with battery .						
Date Time	Technician Name	Remark																		
04-01-2025 11:13:30	ManojPolekar																			
12-11-2024 12:46:05	Atique Salmani	Amc visit done1270 dvr date n time reset so data recording from today And chek all settings working ok also chek 2 time on.off dvr and offline issue resolved and 1280 office one smps faulty so changed working 6 cameras only with recording ppm also done .1270 dvr on under observation of dvr date n time if reset then need to changed cmoss battery send person with battery .																		