

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE13251</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9969054558																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	AMC visiting	<b>Date &amp; Time :</b>	12-11-2024 12:46:05																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Mahavir Impex DW1270 Bkc	<b>Customer's Mobile :</b>	9969054558	<b>Name :</b>	Neeta Madam Rainish Sir															
<b>Address :</b>																				
Mumbai , , , 400036 , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	Ppm																			
<b>Complain :</b>	Camera service And mobile issue online																			
<b>Technician Comment :</b>	Amc visit done1270 dvr date n time reset so data recording from today And chek all settings working ok also chek 2 time on.off dvr and offline issue resolved and 1280 office one smps faulty so changed working 6 cameras only with recording ppm also done .1270 dvr on under observation of dvr date n time if reset then need to changed cmos battery send person with battery .																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
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<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-11-2024 01:53:01</td><td>Atique Salmani</td><td>Completed</td><td>Amc visit done1270 dvr date n time reset so data recording from today And chek all settings working ok also chek 2 time on.off dvr and offline issue resolved and 1280 office one smps faulty so changed working 6 cameras only with recording ppm also done .1270 dvr on under observation of dvr date n time if reset then need to changed cmos battery send person with battery .</td><td>AM</td></tr><tr><td>13-11-2024 11:05:00</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-11-2024 01:53:01	Atique Salmani	Completed	Amc visit done1270 dvr date n time reset so data recording from today And chek all settings working ok also chek 2 time on.off dvr and offline issue resolved and 1280 office one smps faulty so changed working 6 cameras only with recording ppm also done .1270 dvr on under observation of dvr date n time if reset then need to changed cmos battery send person with battery .	AM	13-11-2024 11:05:00	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	22-05-2024 11:28:24	Atique Salmani	Dw 1270 cable mash clear and routers hang and second office 2 out side cameras off changed BNC dc one camera and one camera reconnection done working ok out side one camera pinkish need to changed also intercom cable clear .all working ok .
	17-02-2024 04:15:45	Atique Salmani	1270 and 1280 boath all working ok 1280 Office only 4 cameras working so one camera main gate faulty so swap inside camera and working ok and I side dummy used .