

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5129</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                              |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------------|-----------|-----------------|--------|---------------------|--------------|------------------------|---------------------|-----------------|------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                              |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                              |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9029960963                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                              |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                              | <b>Technician Mobile :</b>                                       | 8080922984                                                                            |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                     | 05-04-2022 10:15:24                                              |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                              |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | Neena Kapoor Shanti Kutir Bldg                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                          | 9029960963                                                       | Name :                                                                                | Neena Kapoor 7th Floor |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                              |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                              |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                              |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                              | <b>Type :</b>                                                    |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                              |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | wifi camera issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                              |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | there is issue internet off so camera go offline now working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                              |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                              |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | there is issue internet off so camera go offline now working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                              |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-04-2022 02:03:21</td><td>Atique Salmani</td><td>Completed</td><td>there is issue internet off so camera go offline now working ok.</td><td></td></tr><tr><td>05-04-2022 10:15:39</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-04-2022 10:15:24</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                              |                                                                  |                                                                                       |                        | Date Time | Technician Name | Status | Remark              | Sign         | 05-04-2022 02:03:21    | Atique Salmani      | Completed       | there is issue internet off so camera go offline now working ok. |  | 05-04-2022 10:15:39 | Atique Salmani | New |  | - | 05-04-2022 10:15:24 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                       | Remark                                                           | Sign                                                                                  |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-04-2022 02:03:21                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                    | there is issue internet off so camera go offline now working ok. |  |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-04-2022 10:15:39                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                          |                                                                  | -                                                                                     |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-04-2022 10:15:24                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                          |                                                                  | -                                                                                     |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-03-2022 10:46:58</td><td>ChandanYadav</td><td>WiFi camera working ok</td></tr><tr><td>15-12-2021 12:31:36</td><td>Siddhesh Chavan</td><td>WiFi contact to I Ball camera and working ok</td></tr></tbody></table>                                                                                                                                                                                                                                                             |                                              |                                                                  |                                                                                       |                        | Date Time | Technician Name | Remark | 29-03-2022 10:46:58 | ChandanYadav | WiFi camera working ok | 15-12-2021 12:31:36 | Siddhesh Chavan | WiFi contact to I Ball camera and working ok                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                       |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 29-03-2022 10:46:58                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | WiFi camera working ok                       |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 15-12-2021 12:31:36                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | WiFi contact to I Ball camera and working ok |                                                                  |                                                                                       |                        |           |                 |        |                     |              |                        |                     |                 |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |