




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9886																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9702786668																								
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																					
Ticket Type :	Complain	Date & Time :	21-10-2023 06:11:10																						
Vendor Details :																									
Company Name/Client Name :	Beam Hospital (Womens Hospital)	Customer's Mobile :	9702786668	Name :	Nazia																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	30-09-2020 12:00:00		Type :	Comprehensive																					
Product Name :	CCTV																								
Complain :	16 cameras not working																								
Technician Comment :	DVR online viewing issue resoved because staic IP change and old IP active and issue resoved																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	DVR online viewing issue resoved because staic IP change and old IP active and issue resoved																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-10-2023 03:13:06</td><td>Siddhesh Chavan</td><td>Completed</td><td>DVR online viewing issue resoved because staic IP change and old IP active and issue resoved</td><td></td></tr><tr><td>26-10-2023 12:32:43</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>21-10-2023 06:11:39</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-10-2023 03:13:06	Siddhesh Chavan	Completed	DVR online viewing issue resoved because staic IP change and old IP active and issue resoved		26-10-2023 12:32:43	Siddhesh Chavan	New		-	21-10-2023 06:11:39	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-11-2023 01:55:46</td><td>Shiva Meena</td><td>Software wark complete and online done</td></tr><tr><td>28-10-2023 12:10:47</td><td>Atique Salmani</td><td>Cctv fire and access pp. Done and in dvr 11 nmbr camera was blurr so changed BNC dc and ok and fire paneel check by smoke it's working ok but in pannel on display not showing digit.</td></tr></tbody></table>					Date Time	Technician Name	Remark	24-11-2023 01:55:46	Shiva Meena	Software wark complete and online done	28-10-2023 12:10:47	Atique Salmani	Cctv fire and access pp. Done and in dvr 11 nmbr camera was blurr so changed BNC dc and ok and fire paneel check by smoke it's working ok but in pannel on display not showing digit.											
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