




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8647																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9702786668																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	23-06-2023 10:31:29																	
Vendor Details :																				
Company Name/Client Name :	Beam Hospital (Womens Hospital)	Customer's Mobile :	9702786668	Name :	Nazia															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	30-09-2020 12:00:00		Type :	Comprehensive																
Product Name :	Access																			
Complain :	OT door not getting closed and smoke detector to be check																			
Technician Comment :	All smok detector checked working ok also check by mcps and o.t. door access issue resolved 3rd floor 3 camera issue resolved and one smoke detector by pass by our engineer so it's need to fix in boss office in next visit boss meeting going on so painting.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	All smok detector checked working ok also check by mcps and o.t. door access issue resolved 3rd floor 3 camera issue resolved and one smoke detector by pass by our engineer so it's need to fix in boss office in next visit boss meeting going on so painting.																			
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Previous Complain History :	Date Time	Technician Name	Remark
	13-06-2023 11:09:14	ChandanYadav	Papaji dvr online done. Account camera working ok .4 mobile add the dvr. Cctv working ok.
	07-06-2023 10:01:36	Atique Salmani	6 cameras issue resolved check main gate cameras there voltage dropping issue showing 3 volt only and kichen camera issue resolved by changed BNC from dvr ends and also changed SMPS now all cameras working ok . And NVR and dvr SMPS keep properly in rack .