




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8507																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9702786668																													
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																										
Ticket Type :	Complain	Date & Time :	07-06-2023 10:01:36																											
Vendor Details :																														
Company Name/Client Name :	Beam Hospital (Womens Hospital)	Customer's Mobile :	9702786668	Name :	Nazia																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	30-09-2020 12:00:00		Type :	Comprehensive																										
Product Name :	CCTV																													
Complain :	3 camera off issue location accounts.second floor., Store camera																													
Technician Comment :	6 cameras issue resolved check main gate cameras there voltage dropping issue showing 3 volt only and kichen camera issue resolved by changed BNC from dvr ends and also changed SMPS now all cameras working ok . And NVR and dvr SMPS keep properly in rack .																													
Complain Operator :	Desktop - Apurva Vajaria																													
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Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-06-2023 01:57:59</td><td>Atique Salmani</td><td>Closed</td><td></td><td>-</td></tr><tr><td>07-06-2023 04:08:16</td><td>Atique Salmani</td><td>Completed</td><td>6 cameras issue resolved check main gate cameras there voltage dropping issue showing 3 volt only and kichen camera issue resolved by changed BNC from dvr ends and also changed SMPS now all cameras working ok . And NVR and dvr SMPS keep properly in rack .</td><td></td></tr><tr><td>07-06-2023 12:09:09</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>07-06-2023 10:02:29</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-06-2023 01:57:59	Atique Salmani	Closed		-	07-06-2023 04:08:16	Atique Salmani	Completed	6 cameras issue resolved check main gate cameras there voltage dropping issue showing 3 volt only and kichen camera issue resolved by changed BNC from dvr ends and also changed SMPS now all cameras working ok . And NVR and dvr SMPS keep properly in rack .		07-06-2023 12:09:09	Atique Salmani	New		-	07-06-2023 10:02:29	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	13-06-2023 11:09:14	ChandanYadav	Papaji dvr online done. Account camera working ok .4 mobile add the dvr. Cctv working ok.
	09-05-2023 10:11:28	Siddhesh Chavan	3rd floor DVR online done and ground floor DVR online done and 4camera no video issue pending