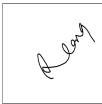
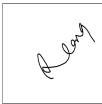
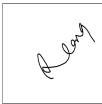


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8060																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9702786668																			
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																
Ticket Type :	Complain	Date & Time :	08-04-2023 10:25:06																	
Vendor Details :																				
Company Name/Client Name :	Beam Hospital (Womens Hospital)	Customer's Mobile :	9702786668	Name :	Nazia															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	30-09-2020 12:00:00		Type :	Comprehensive																
Product Name :	CCTV																			
Complain :	manju madam mobile offline issue																			
Technician Comment :	online done off manju madam phone and dvr check but dvr off bcz power supply faulty then new supply used to dvr adapter and ok working done and faulty return with office recoding check but dvr off 25/3/23 to 8/4/23 not available in recoding inform to nazia mdm start today and recoding going on in dvr																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	online done off manju madam phone and dvr check but dvr off bcz power supply faulty then new supply used to dvr adapter and ok working done and faulty return with office recoding check but dvr off 25/3/23 to 8/4/23 not available in recoding inform to nazia mdm start today and recoding going on in dvr																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-04-2023 12:38:49</td><td>Ravi Rajbhar</td><td>Completed</td><td>online done off manju madam phone and dvr check but dvr off bcz power supply faulty then new supply used to dvr adapter and ok working done and faulty return with office recoding check but dvr off 25/3/23 to 8/4/23 not available in recoding inform to nazia mdm start today and recoding going on in dvr</td><td></td></tr><tr><td>08-04-2023 10:25:11</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-04-2023 12:38:49	Ravi Rajbhar	Completed	online done off manju madam phone and dvr check but dvr off bcz power supply faulty then new supply used to dvr adapter and ok working done and faulty return with office recoding check but dvr off 25/3/23 to 8/4/23 not available in recoding inform to nazia mdm start today and recoding going on in dvr		08-04-2023 10:25:11	Ravi Rajbhar	New		-
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08-04-2023 10:25:11	Ravi Rajbhar	New		-																

Previous Complain History :			
	Date Time	Technician Name	Remark
	18-03-2023 10:37:40	Siddhesh Chavan	ppm pending because 3rd floor smoke sensor need to do install remove I client and 3rd floor CCTV system remove by client need to do install
	01-03-2023 11:52:10	Ravi Rajbhar	Fire alarm issue resolved and ok working done 3rd floor cable cut by client side because carpenter work progress And 2nd floor store room smoke detector fire then smoke detector clean and reinstall all ok working done