

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7635</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------|-----------|-----------------|--------|---------------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9702786668                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                         | <b>Technician Mobile :</b>                                                                                                                                                             | 8080922965                                                                            |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                                                                                                | 15-02-2023 11:52:18                                                                                                                                                                    |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :             | Beam Hospital (Womens Hospital)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :                                                                                                                                     | 9702786668                                                                                                                                                                             | Name :                                                                                | Nazia |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| Expiry Date :                          | 30-09-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                         | Type :                                                                                                                                                                                 | Comprehensive                                                                         |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | Time And Attendance                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | biometric software crash issue need to install software                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | Biometric attendance software install with configuration done and report show in software And all ok working done Two shift grant GS shift or night shift 8 to 8 night Morning 8 to 22                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | Biometric attendance software install with configuration done and report show in software And all ok working done Two shift grant GS shift or night shift 8 to 8 night Morning 8 to 22                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-02-2023 02:50:45</td><td>Ravi Rajbhar</td><td>Completed</td><td>Biometric attendance software install with configuration done and report show in software And all ok working done Two shift grant GS shift or night shift 8 to 8 night Morning 8 to 22</td><td></td></tr><tr><td>15-02-2023 11:52:31</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       | Date Time | Technician Name | Status | Remark              | Sign         | 15-02-2023 02:50:45                                                                                                                                     | Ravi Rajbhar        | Completed    | Biometric attendance software install with configuration done and report show in software And all ok working done Two shift grant GS shift or night shift 8 to 8 night Morning 8 to 22 |  | 15-02-2023 11:52:31 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                                                                                  | Remark                                                                                                                                                                                 | Sign                                                                                  |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| 15-02-2023 02:50:45                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                                                                                               | Biometric attendance software install with configuration done and report show in software And all ok working done Two shift grant GS shift or night shift 8 to 8 night Morning 8 to 22 |  |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| 15-02-2023 11:52:31                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                                     |                                                                                                                                                                                        | -                                                                                     |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-02-2023 04:34:58</td><td>Ravi Rajbhar</td><td>Cctv system online done on static ip 103.141.110.35 Recoding check also going done Live viewing 16 camera New software install on ground floor computer</td></tr><tr><td>17-01-2023 02:58:13</td><td>ChandanYadav</td><td>One camera not working and electrician wrong connection. Change the connection camera working ok.</td></tr></tbody></table>                                                                                                 |                                                                                                                                                         |                                                                                                                                                                                        |                                                                                       |       | Date Time | Technician Name | Remark | 15-02-2023 04:34:58 | Ravi Rajbhar | Cctv system online done on static ip 103.141.110.35 Recoding check also going done Live viewing 16 camera New software install on ground floor computer | 17-01-2023 02:58:13 | ChandanYadav | One camera not working and electrician wrong connection. Change the connection camera working ok.                                                                                      |                                                                                       |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                                                                                  |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| 15-02-2023 04:34:58                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Cctv system online done on static ip 103.141.110.35 Recoding check also going done Live viewing 16 camera New software install on ground floor computer |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| 17-01-2023 02:58:13                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | One camera not working and electrician wrong connection. Change the connection camera working ok.                                                       |                                                                                                                                                                                        |                                                                                       |       |           |                 |        |                     |              |                                                                                                                                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |              |     |  |   |